

Public Spaces Protection Order Questionnaire Report (2017)

Appendix One: Full comments list

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Q1c. Have people drinking alcohol had an impact on your enjoyment of the public areas defined by the map? If yes, please provide details of this impact and the effect it had on you.

## Q1c. Intimidating, unwanted and antisocial behaviour

It makes the area feel unsafe. The drinkers can become violent towards ordinary people.

Intimidation by presence causing avoidance of areas.

Shouting and bad language. As an elderly person I have been afraid of this at times.

Delays my journey to work and in town. Scares myself and other members of the public.

Having to walk from the Town Hall down the ramp past the Council's customer services centre and across New Square can be very intimidating. Alcohol and drug users are congregating in these areas, falling out between themselves and fighting.

Feel intimidated.

Feel intimidated and unsafe. Puts me off going round shops in town.

When I walk through Chesterfield there are groups of people drinking and obviously showing effects of drug taking, usually using offensive language and it's scary!

Shouting, swearing, begging, smell, mess.

I have experienced aggressive behaviour and obscene language being shouted in the streets whilst in the company of my young child.

I feel uncomfortable walking alone.

I find it quite intimidating when I walk through these areas to have gangs of people drinking with the associated behaviour and leaving cans littering our streets.

A group of people at Rose Hill were being impolite to me and they were drinking from cans of alcohol.

Wary at times

You can't go into town shopping in a day time without being approached for money or witnessing fighting by people who are drunk or have taken drugs.

Been heckled by people wandering the streets on the way home from work a few times.

People who are drunk swearing in streets.

Feeling unsafe

Intimidated in town centre by people begging

Feeling of unease and impact on personal safety

With the young children it isn't the kind of behaviour I want them to see as being acceptable

I have to walk through New Square on a daily basis and feel very intimidated

Street drinkers who are drunk fighting in the street and intimidating visitors also the rubbish they leave behind we don't feel safe in our own town

Offensive behaviour on the part of people drunk as early as 11.00 a.m. Very sad as peaceful social drinking becomes next to impossible.

My wife and friend abused by undesirables in Town Hall car park

Scary with people who are drunk being around

Very unnerving when walking by abusive

Was waiting for a bus to Staveley on New Beetwell Street the language and behaviour of the drunken 'homeless' people made me feel intimidated so I walked up to Cavendish Street to get the bus from there

It makes me feel intimidated especially when with my young children

Intimidation

Having to hear foul language from people affected by drink in the market place and library areas

I worked within the designated area and felt anxious walking into work in the morning due to drinking and especially at lunchtime when the pubs have been open for a few hours.

When walking through town with friends at around 9.30pm on a Thursday, group of lads started verbally abusing and harassing

Very intimidating. Feel like can't walk down the Town Hall steps area as they loiter in groups. My walk from work encompasses a walk past the Portland Hotel so early morning I see the same and as I am leaving.

Some people become abusive. A deterrent from visiting town.

I feel frightened to visit certain places amongst these public areas because of people drinking alcohol. Their behaviour is unpredictable and often offensive as well as intimidating.

People sat drinking alcohol asking for money

It isn't nice seeing all the people using drugs and alcohol sat on the benches in New Square and at the Bus Station. If you are catching a bus at B5 or 6 it is intimidating.

Worried about behaviour excess alcohol causes

It can be very intimidating walking through the town centre and from the train station approach on weekends, especially as a lone female

Sometimes when there is a gathering of people, it is quite intimidating to walk past them.

Scared to use car park machine

Becoming worried that the people who are drunk might accost me for money

Makes you feel worried to walk around your town with intoxicated people's reactions in the town centre and also the strong smell of alcohol that comes from people. The stench is absolutely gut wrenching.

Don't feel safe

Took my children to medieval market and had to witness people who are drunk shouting, swearing and generally being abusive to people.

Rowdy behaviour in the town centre during daylight hours. Littering from alcohol bottles and alcohol being spilt on the floor. Feel unsafe walking near people who are drunk in town centre.

It is uncomfortable to walk past individuals it is intimidating and off putting to walk in the area

I walk to work along Chatsworth Road into the town centre and see many people drinking. On two occasions I have seen people collapsed and attended by paramedics and also numerous fights. My son who works in the town centre at night no longer comes home if he is on a late shift but stays at a friend's so not to come into contact with these people as he no longer feels safe. I feel a 19 year old should be able to walk home at night.

I work in a shop in the town centre on Vicar Lane and regularly have to deal with abusive and aggressive behaviour from people who are either drunk or on drugs, nor can you walk anywhere in the town without seeing or hearing disgusting language and behaviour from these people

Rowdy drunks affected by drug-taking too, I don't want to walk past and have my children subjected to their fowl language and rude behaviour.

Abusive language and an unpleasant atmosphere has been experienced

Feeling unsafe in the green areas

Family members have been intimidated by loutish behaviour and foul language .

I was really anxious when young lads were taking drugs and making the bus stops unsafe for people to wait while their buses come in. I thinks it's bad what these young people are doing

These people just make you feel very uncomfortable

Harassment as walked through streets

I feel intimidated.

Makes residents feel vulnerable and unsafe.

Feel intimidated when down at the bus shelter

Large groups of people obviously drunk or taking drugs make me nervous to walk past them. I find it intimidating.

Drunken behaviour always affects everyone it is not necessary

Drunken people being offensive on the seats near the Portland Hotel/Sun Inn and around the old courthouse building.

I am often verbally abused by these people and have been physically assaulted on two occasions. I have seen visitors to the town leave the centre because of it and listened to many adverse comments from them.

Intimidating behaviour by the people drinking alcohol.

Walking my dog around the Town Hall and into Queen's Park as well as several roads off Saltergate can be unpleasant and intimidating because of groups of drunk people.

I am often afraid for myself and my colleagues who have to walk to parked cars after finishing work around 10.30pm

I live in the town centre area (Clarence Road) and regularly have to avoid certain areas because of large groups drinking or other and have dogs not on leads. I have an elderly dog and walk slowly and am quite terrified of bumping into certain individuals who hang about especially in Shentall Gardens and around the Court House. The problem is also made worse by the bus which visits the Town to hand out food on certain days.

Shouting and swearing

It makes me feel uncomfortable and unsafe

People arguing, fighting and being sick in the daytime. Safety of letting our teenage children go to town on their own with this behaviour taking place

Took 8 year old granddaughter in to town and she was petrified. She remembered a previous time near New Square when there was some people taking drugs being idiots.

Every day there are drunk people at the bus stops, at the pay stations and on New Square, swearing, shouting and fighting. It makes me not want to come into town anymore.

This is keeping people away from our town centre. It is an absolute disgrace to see these people out in public spaces. They are often loud and obnoxious which can be very intimidating, especially for older people.

There are groups of people who spend all day drinking (and taking drugs) in and around the town centre - particularly near the old Magistrates Court and in New Square. They are shouting and swearing at each other and are obviously intoxicated. I feel very uncomfortable passing near to them as their behaviour is unpredictable. I have also noticed that other shoppers and visitors to the town, particularly the elderly and young children, feel upset by this anti-social behaviour and I'm sure they are discouraged from visiting the town centre.

It can be intimidating

Too scared to go down New Beetwell Street due to antisocial behaviour. Also been accosted by drinking at ten in the morning along West Bars.

Not very nice seeing people drunk

Drunken people shouting abuse at random strangers.

Everyone you speak to talk about the blight of anti social behaviour and how it puts them off going into town. Only Friday night 11th Aug I was walking along Knifesmithgate and a young lad came running in my direction shouting 'he's got an axe, he's got an axe'. There were a group of drunks arguing, one shouting at the top of his voice expletives and I understand this was the one with the axe. Police were seen running through town shortly after. Another example is my colleague who parks in the multi storey next to the 'donut'. He talks of the strong smell of urine and excrement in the car park building particularly the stairwell and says it is disgusting for anyone new to visiting the town, not very good first impressions. Drunks under the bus canopy on Beetwell Street, cannabis smokers sat on market stalls in the evening, drunks and people taking drugs congregating around empty shops, particularly the old Co-op department store, I could go on!

I work on Low Pavement and my team regularly see groups congregating on the trestle table outside our office and outside Dents chemist store. It is intimidating for members of the public and for staff who have to cross the market concourse to interview in the Customer Service Centre (CSC).

Go and sit outside and have my lunch to view groups of people who are drinking excessively. I feel intimated and threatened even though the group have not communicated with me.

Intimidation, begging, drunkenness, theft, open drug use and so much more.

Shopping in the town centre feeling nervous around drunk people

Feel very intimidated to use bus stops or go to work. I take alternate longer routes because of this.

Makes me feel uncomfortable around the town

Feel intimidated leaving work

Feel intimidated in areas where people who are drunk congregate

Being harassed whilst waiting to get into work

Drunken behaviour in the bus station and surrounding area. Foul language and aggressive "begging". Smell of urine and empty bottles which often end up being broken.

Intimidated by people shouting and swearing in public areas

Living in the town centre I encounter these groups of people who are drunk several times a week as I go in and out of town and around my home. They are normally in varying states of intoxication from rowdy to slumped comatose in the street. More often than not they will be fighting amongst themselves, yelling, swearing and pushing each other about which can be very intimidating if you get caught up in it while walking by. If they aren't fighting they are causing other nuisances like letting their dogs run about uncontrolled, approaching you for money and cigarettes, spitting everywhere or leaving piles of rubbish and broken glass where they have been congregating all day. Many of them are also drug users and I have had to take avoiding action on a few occasions to avoid stepping on a discarded needle while walking through Shentall Gardens in front of the Town Hall. Due to all this I try to avoid them when I see them but this is difficult living close to the town centre.

People become intimidating when they are drunk, which I find frightening even if I am not directly involved.

People often get noisy and rowdy when they've had too much drink and this can be intimidating to others!

You just feel uneasy when going through this area in the evening

It is intimidating

Walking from Rose Hill car park I had 3 drunk men behind me in the middle of the day swearing etc

It's terribly off-putting. I would like to sit, as I'm sure many of our tourist friends would, and enjoy the community spaces in town. It's now virtually impossible to predict a safe area to sit. There are people begging in these areas.....using bad language, drinking and leaving litter, and "bedding". They congregate in shop doorways of now closed, shops and the outdoor seating areas in groups. Last week there was a substantial amount of shouting from one area! How do I explain this to my grandchildren?

#### Feel unsafe

Been involved in walking through either side of an abusive verbal confrontation

I have walked round town and seen people with cans of alcohol, swearing and being threatening

People hanging around the area, saying abusive things and urinating in doorways etc

I felt intimidated as they were clearly very drunk and were being aggressive to each other.

Having to avoid areas so that my primary school age son doesn't see and hear the homeless / drunks / drug users being abusive / anti-social or engaging in alcohol / drug abuse

Try to protect my grandchildren from this disgusting illegal behaviour.

i suffer from anxiety and this makes me worse when i go into town

I have been verbally abused myself and customers to my tour guide business have been harassed and verbally abused by drunken people.

I cannot take my toddler around these areas due to human feaces laying around and being intimidated by the crowds that gather

When I have had my grandchild with me it has felt threatening and behaviour and language not encouraging or good example to her

Intimidating and abusive behaviour witnessed in town. Not nice when with my young daughter.

Some creature abused my wife and friend on Rose Hill

had to steer clear of regular fights

I feel unsafe and threatened by those that are drunk, both at night and first thing in the morning Consuming alcohol on licensed premises is the safest way than drinking in other places. The harm that alcohol can cause both physically and socially can be immense and for the general health of the population it should be encouraged to occur in safer places than the streets.

Litter evidence of sleeping rough human waste unsightly behaviour

Drunken behaviour in areas I have no choice but to pass eg bus station, causes me some anxiety, gives me a negative impression of Chesterfield, adversely affects footfall to my place of work

When the consumers of too much alcohol get drunk and make themselves a nuisance, bad language etc

The town centre feels an unpleasant and unsafe place to be

It's an eyesore and I would expect quite intimidating for some people as the groups of people can be quite aggressive. They need help though. Not just banning from the town centre.

Intimidation and swearing

Groups of drunks being abusive and intimidating

Don't feel safe

Sick of being intimidated in broad daylight by gangs screaming, swearing and congregating in New Square, Shentall Gardens behind rent office. Can't sit on seats and often asked for money. Dogs off leads also problem and litter left behind

# Q1c. The impact on the image and perception of the town for visitors, businesses, residents, children

People who are drunk everywhere

They are destroying a once beautiful town centre.

The tone of the town has been lowered significantly.

Yes as I walk from work there are always a group of people drinking and taking drugs.

As a woman going into Chesterfield now in an evening makes you very fearful, it's bad enough during the day. It just makes you feel that no ones in control of anything anymore. I would think twice about taking my grandchildren in even during the day which was never the case when my own children were small.

Disturbing the peace among shoppers and visitors.

It's not pleasant. I understand some people have many problems in their lives, but public drinking, begging and anti social behaviour can be quite intimidating for some people. It also may drive people away from the town centre.

People who are drunk and drug users slumped all over town.

It is intimidating and threatening, it makes the area feel hostile and unwelcoming. Drags down the town's image.

General 'feel' of the town has declined. Feel intimidated. Appearance and anti-social behaviour increased.

The lovely sensory garden opposite the Town Hall is often frequented by people swearing and misbehaving. They have taken it over.

It puts me off taking friends and family who visit me to town shopping or just for a coffee.

I find it intimidating and feel ashamed at what tourists and visitors to the town must think.

I visit the Artisan market regularly, I have seen fighting and drinking and unacceptable behaviour in that area. I went into town on Friday and people drinking alcohol were all hanging around New Square. I felt very uncomfortable and embarrassed with a friend who was visiting. This will affect the way visitors view our town. Very intimidating for everyone.

Drug dealing and public urination/drug taking killed footfall into the Yards from the pavements shopping area, forcing businesses to close

I find it is no longer enjoyable to be in town

It makes it not a pleasant experience for the shoppers children and visitors

There are large groups gathering on New Square just outside our building almost everyday. They regular pass out on our steps through drink or drug misuse and ambulances have to regularly attend, the most recent being yesterday. This has a very negative impact on the perception of the town.

Gives a very poor impression of the town when friends and family are visiting. Can be intimidating in some areas - Beetwell Street, Shentall Gardens etc.

They congregate at Beetwell Street bus station which causes passenger distress which results in less people catching buses. Less people visiting town. Shops struggle

In general the people seen drinking in the town centre create an unpleasant and often intimidating atmosphere, they do nothing to support Chesterfield as a family environment and are particularly harmful to the retail economy, from my experience this street drinking culture leads to further anti-social behaviour, including street theft, criminal damage, fighting and drug taking.

I hate coming into town especially going past the old magistrates court it's always full of people drinking and causing scenes, the paramedics are always dealing with people who cannot cope when drinking and I don't want it affecting my daughter who will start to think that this is normal. It's making town an awful place to go

The regular drinking in the centre of Chesterfield by people who do not deserve to be called Citizens of the Town . I find visiting the Town Centre totally demoralising . It is occupied by "tattooed" scruffy people . I am sure that many elderly people are "terrified" by their presence . The people begging on Saltergate look disgusting and the ones that position themselves near the "pay point" in the Donut Car Park are threatening! A few weeks ago at 3 pm on Sunday afternoon, I saw two men openly "dealing" drugs in the old Co-op doorway . Is this really what we must put up with in Historic Chesterfield? Where is our town pride? Do the decent people of Town have to put up with this! Come on Borough Council, County Council, and Police force, please act, don't just talk!

Loss of trade at my workplace

I own a business on New Square. All the businesses in the vicinity of New Square are blighted by the congregating alcoholics/drug users that everyday inhabit the benches.....Their anti-social behaviour, shouting at each other, using foul language within earshot of children is a disgrace not to mention the litter, cans, bottles and needles left when they move on. There is barely a days go by without fighting both dogs and humans, or medical emergencies where paramedics and ambulances have had to attend. It has a detrimental effect on business as people will not "run the gauntlet" to get to the businesses around New Square, they revolve on their heels and go elsewhere.

The town centre needs to be an attractive place for shoppers and visitors and is not at the moment

It makes the areas where we should feel safe unsafe, dirty and smelly

I run a business that they congregate outside and effect the footfall

Because of the constant noise, fighting and general loutish behaviour in New Square I no longer use my regular chemist for my prescriptions.

Mainly in evenings/late at night around pubs. People drinking alcohol and who are intoxicated blocking pavements can be a problem. Hasn't really had an impact on my enjoyment of areas, but doesn't create a good impression of Chesterfield to visitors.

Not very good for visitors to Chesterfield

Used to come into town 3 times a week, now just once to market, too many drug takers etc.

### Q1c. Avoiding specific areas of town

Can't walk around the back of the Council's customer services centre because of groups of people under the influence of alcohol. Can't sit in New Square because of groups of drunks.

Caused me to avoid certain areas.

I avoid areas and places where this is a problem, which means I do not use shops or facilities. I also avoid sitting on the seats around the New Square area.

Don't like to walk past certain areas or sit on certain areas on my lunch if there's groups of people sat drinking and taking drugs, arguing and passed out.

We used to sit out at lunch time but not any more. Groups of people sat drinking, taking drugs, swearing and arguing.

Tried to find alternative route to arrive at the bus stop I wanted to avoid bus shelters on Beetwell Street near to Portland Hotel.

There are areas of town I can't go to with my kids at certain times.

Did not want to be in the vicinity, especially with children.

Having to avoid people when walking with children.

Can't sit on many of the benches in the Market Place as people who are drunk are using them.

If I see groups of drinkers I stay away from that area - it makes me feel unsafe but I have a young daughter and don't want her seeing anything like that

Stopped me going to these places

Too many no go areas in town centre

It makes me want to avoid the town centre

Walking from Queen's Park with my son and wanting to continue to walk up the steps in front of the Town Hall. Large group of teenagers drinking so had to divert. Also seen several homeless people on our way through town towards Saltergate. Currently considering moving away from this area.

People sat drinking and arguing at the Beetwell Street bus stops, it's very intimidating.

**Beetwell Street** 

I find myself not going into the town centre as often

We will not use the benches in areas where groups of people are drinking

I avoid this area if I can see groups or individuals who appear to be behaving in a way which makes me feel uncomfortable

Sick of walking through town having to avoid people who are drunk shouting and falling out with one another.

The large number of loud and aggressive drunks makes me not want to go to that part of town

I stopped going near these areas in town.

I avoid doing anything in town. Social or business

I don't like going there.

Dissuades me from visiting certain areas at night time.

Avoid these areas. Even more so when children are with me.

Puts me off visiting town centre area

Near the old court house at the bottom of the town and gardens, try to avoid walking this way at all

This has put me off going into the town centre

I don't want to come into town now because there seems to be such a lot of scruffy people sat drinking on the benches and at the bottom of The Pavements escalator. I only come to town now if it is absolutely necessary because of the people hanging around.

You are unable sit around the town centre and enjoy a snack or lunch without shout or loutish behaviour

I try to avoid walking up the steps towards the Town Hall, where there is normally a bunch of people behind the war monument with dogs off leads and drinking/taking drugs or already drunk.

Feel uncomfortable waking in certain areas

I avoid going into Chesterfield as I do not want to put myself at risk.

Avoid area, especially at night or on your own.

I have been approached several times and asked for money. I also witnessed a man urinating openly at the top of the steps near the war memorial just across from the Town Hall. This makes walking around public areas most unpleasant and makes me reluctant to do so as it is not enjoyable at times.

Inability to access parts of town or sit out in the park.

Further down on Lower Pavement in the bus stops area near the back of Wetherspoons (Portland Hotel)

I work and walk through these areas on a daily basis and find I have to avoid some areas now due to the behaviour of an increasing amount of individuals in the day time and evenings.

It puts me off going into the town centre unless I have to

Rowdy and offensive behaviour around the Portland Hotel has put me off using this end of town Feeling unsafe in the marketplace area.

Have lived in Chesterfield since birth (over 50 years) and no longer visit the town centre unless it is essential. I feel uneasy walking through the town centre and do not wish to see the type of behaviour that is seen these days.

When visiting the town centre I regularly see groups congregating, acting in a disorderly manner, throwing up and shouting abuse at each other and people passing by, I find it intimidating even if they are not directly causing me a problem, and it has put me off coming into the town centre because of this.

We have to skip certain bus stops because of the anti-social behaviour and drinking that goes on around them. Also we avoid the town at all costs when it's night time as it gets worse then. Also we have felt unsafe when people are shouting at each other because they are drunk.

People are inclined to avoid these places.

We have stopped using the chemist on New Square and had to start using Boots instead.

It's also further up Chatsworth Road than defined by the map. I have two young children who have witnessed drunken behaviour and on one occasion two people injecting drugs in a phone box opposite Morrisons.

The antisocial behaviour continues daily outside the West Bars House premises which has an impact on our tenants. Also homeless people sleep behind our property, defecating, leaving rubbish, sleeping bags and syringes lying on the floor

On seats outside sports direct

I avoid certain areas, especially New Beetwell street and west bars near old Magistrates Court House.

We have had a wealth of incidents both inside and outside Chesterfield Library. It is a problem that impacts both staff and the publics' enjoyment of the library.

I have had problems at work and walking to and from Chesterfield Library where alcohol has triggered aggressive behaviour

Unable to walk from lower Brampton because of drunken behaviour during the day/evening and night, walking into Chesterfield. Drunks urinating near the Portland Hotel during the day.

### Q1c. Drug taking

Gangs of people drug dealing, hanging around the town, causing antisocial behaviour and drinking. They drop rubbish and are abusive.

Hassle from people on drugs, begging etc.

It's very intimidating having to walk past gangs of people who are drunk and people who have taken drugs in town. This is at lunch time. Also having to walk past them going home from work.

It is not safe to be walking round in fear that you may get attacked or robbed or abused by such people and it isn't just alcohol. A lot of people are laid about affected by drug taking.

Drug taking and selling around the Saltergate multi storey car park and around New Square.

#### Q1c. General comments

Where do they get the money from? Who gives it to them?

I saw a man taking drugs in the middle of the market I am sick of people who are drunk everywhere

Some people and alcohol do not mix

I feel that there have been a number of issues with drinking in public but have not personally witnessed any drink related ASB issues recently.

It makes the area feel unsafe. The drinkers can become violent towards other people.

### Q1c. Not a problem

I have never had any problems with this. Allowing the police to have powers to harass people they believe to be drinking and confiscate their property seems dangerous and unnecessary.

# Q4: Please provide any additional comments you wish to make about the proposal to prohibit drinking of alcohol in designated areas through the PSPO.

## Q4. Intimidating, unwanted and antisocial behaviour

Not acceptable in today's society. Does not encourage people into the area, feeling threatened.

I recently was walking to Marks and Spencer on a Saturday afternoon when people were fighting outside it was really upsetting for my 2 year old child

This type of behaviour is ruining the town and not all the culprits are homeless

Chesterfield has become an unpleasant place to visit and we have lost the opportunity to enjoy our lovely historic town. Please give it back to us by getting rid of those people that abuse it.

This area can no longer be enjoyed by law abiding citizens. Office workers in the surrounding area fell threatened and intimidated.

## Q4. Practicalities and effectiveness of enforcement /penalty

Need more officers to monitor the situation and need to do more than just talk to them. As soon as officers leave they come back and intimidate people.

I do not believe a fixed penalty fee will deter the perpetrators as the majority have little or no income to pay this, therefore would have little impact.

A fine is unlikely to deter as they have no money. It would be beneficial if they could be excluded from the area.

A fine is highly unlikely to act as a deterrent as these people have no money. Excluding people from this area would be more beneficial.

There needs to be more police presence and also drug use needs to be included.

Who is going to enforce any new PSPO? What resources will be available to make this effective? Will the people fined pay £100? If not what will be the consequences?

Council/Police presence is going to be essential in order to monitor and enforce the PSPO.

How is it going to be policed and really how are these people going to be able to pay fines? All their money is going on drink and drugs, not paying fines.

I am not sure that fines will make a difference as how will they be paid? Community service orders may be better and give them work.

£100 penalty is no deterrent

A fine of £100 will be pointless for someone of no fixed abode. Punishment please but financial punishment isn't worth the paper it would be printed on in many cases

I think this problem is out of hand and the drinking is leading to other problems I also think that we need to deal with gangs to help reduce the problem

Fine should be £500

The maximum fine needs to be more than £100 to show you mean it

Not sure how the fixed penalty fee will help, clearly many of these people use any money for drink and drugs, I doubt they will pay any fines. This is a central government issue too, people should have to work for benefits. Nobody gives me cash to waste, I have to earn it! I'm really not sure what the answer is but someone somewhere must have an answer.

It needs to be made more difficult for them to carry out their activities. Constant presence and pressure on them will make them disperse. Part of the problem is now the dealers have organised the bunch so they are no longer a mob, they're a gang.

Get tough with them

Only agree if enforced properly, there is a far too lenient approach to the current town centre legislation which makes me think the same approach will happen in the future. However, I don't think alcohol is the main problem to be addressed by a long way.

I agree with this in principal but wonder whether this might encourage people behaving in an anti-social way to move further away to areas outside that shown on the map

Fines should always backed up and reinforced...and those people involved moved away

Putting a fine in place against these people won't work as they don't have any money. They should be banned from the town centre altogether.

Fines are pointless as the homeless/jobless people being issued them will not pay them. A town centre ban would work better - providing the police actually attended and were aware who was banned unlike now where the police rarely set foot in the town centre and do not attend even when informed people who should not be in the town are.

There is no enforcement so the perpetrators now rule the town. CCTV has been reduced. Council Enforcement is never seen and police have drastically reduced officers in town. There is little or no response from calling police who don't enforce using their present powers let alone new ones.

Larger fine and imprisonment for non-payment and persistent offenders

Not sure how you can make someone move

That there are enough officers to be an effective force

I own a business on Glumangate, and the town centre needs better policing to combat this problem. I witnessed police drive up to a group who were drinking and taking drugs at 5pm on Tuesday 1st July in New Square, turn around in front of them and drive off. Poor policing is leading to this problem.

I doubt these will be effective as the kind of people committing these offences do not care about anything other than their next fix and therefore have no respect for the law in any event.

I don't think fining people will be effective as many people in this state will not have the funds to pay it and therefore it will be a pointless task and not deterring them, unless this is taken from any benefits they have.

The introduction of the PSPO if enforced robustly should address the problem in the town centre, we need to be careful that it does not drive them to other areas of the Borough that does not come under the PSPO, for instance our parks.

There is no point in issuing a fixed penalty notice of £100.00 for people who are homeless or do not work - they clearly can't afford it.

I support the proposals to give more powers of confiscation and arrest. I have previously suggested the introduction of a PSPO covering Chesterfield town centre and Queen's Park. I feel this is badly needed and will help to deal with drink and drug fuelled ASB issues. Once again, I feel that all parties (such as the council, police and Pavements Security as well as owners of licenced premises) need to work together to tackle the problems. I also feel that the number of intoxicated people has increased due to longer licensing hours. Important priority areas include the New Beetwell Street bus stops and the former Court House at West Bars.

What is the point in fining someone who alleges to be homeless and will be unable to pay? This is no deterrent to someone who has no money! These areas need to be patrolled and monitored.

Someone needs to actually see this through though and not have someone enforce it for the first month or so only for it to then worsen because nobody can be bothered to continue with it Giving fines to homeless people won't work will it? Where will the money come from to pay it?

Caution needs to applied, e.g. there is a cycle path adjacent to the area in the map that starts off Chester Street, past the allotments and along. Danger that people will simply move onto the cycle path to drink (which happens to a degree at the moment)

I'm not sure that fining the rough sleepers will work as they only have money for drink and drugs and wouldn't pay it. We need more police walking around the town. If this can't be done why don't you have ambassadors for the town who can patrol.

Not sure the £100 fine will work as these people cannot afford it.

It doesn't matter about the fine because they won't pay it anyway and if they are no fixed abode how do you carry this threat through?

Fine should be higher, more punitive.

I think this should be in place but in my opinion many of the people drinking will be homeless/low income so not sure how effective the £100 penalty will be

Please continue to attend to the problem after it has been shunted out of the town centre and

into the surrounding districts.

The proposal is fine but then needs to be policed as it is mostly ignored by many.

Have the Council got the staffing to do this, or is it a 5 minute wonder?

Fining them £100 won't make any difference as the majority of them will claim they don't have the money. The police need to be patrolling the problem areas every 20m and becoming the driving force they once were arresting people who don't abide by the rules.

No fixed penalty payments would ever be paid by the people causing the most nuisance as they obviously don't work. If the penalty is taken from their benefits they will just beg or rob more!!!

It is crucial that this behaviour is prohibited through the PSPO. A relatively small group of people are currently affecting the quiet enjoyment of locals and visitors to the town.

This must be consistently enforced.

The sooner the better! Any offenders should be banned from town. Not sure a fine would be of any use, these people have no money anyway!

I think drink and drugs services also need to be moved out of the town centre. We are based at West Bars and they come straight out of DAAS and deal drugs/drink on the corner near the Portland Hotel. It's intimidating walking through them, not to mention the Portland serves alcohol from silly o-clock

Not sure how a fixed penalty fine would work as most of the people concerned are unemployed. May be give them some work to do with the community (tidying up parks, cleaning graffiti off walls etc...) as pay in kind.

What is a DPPO? I suspect that if I don't know of it, it cannot be that effective! Also a fine is pointless as the magistrates often waive them due to sob stories.

If put in place statistics should be made readily available as to its impact

Must have sufficient enforcement

Fining people who have no money anyway seems pointless.

Where will the resources come form to enforce these proposals? With continuing cut backs and a delayed reaction to dealing with the issues this has contributed to the larger problems faced by the town.

This has to be policed properly if they are found in the PSPO area and cause problems/breach the order they must be dealt with.

Many of the people likely to be drinking outside in the town centre are likely to be homeless or otherwise vulnerable. Fining them is not going to solve any problems, and is likely to criminalise people who cannot afford to pay such fines.

should be £1000 fine

I would also like to see a dispersal order or some way of limiting how many of them can gather in this area at any one time to discourage them from loitering in the town all day. I also think it's essential to have a dedicated patrol to enforce these new rules every day as if they think they won't be caught breaking this order they will carry on as they are now.

I've not observed any behaviour that a more visible police presence wouldn't cure

Police don't want to get involved so will this work?

It needs to be rigorously enforced otherwise there's no point having it.

Just police the law!!!!

It seems likely that those who would offend are likely to be particularly vulnerable and impecunious. What is the anticipated rate of payment of the fines? Where will the money go if any is received - care and rehab for those affected? Seems likely to criminalise and lead to enforcement action when a visible police presence might be sufficient?

Make rules easier to uphold and take action when people break the rules

Does the legislation include travellers not stopping illegally?

£100 is insufficient.

Fining people who are on the streets because they have no money seems pointless. Could a 'community service' framework be used?

#### They won't pay

It's pointless fining them as they'll never pay and the cost to the taxpayer administrating these fines is a waste of resource and money.

It's only worth bothering if the Police enforce it which doesn't seem to be the case currently.

Regarding the fine, how can it be enforced on people with very little money

How do you expect to get fines off them

## Q4. Comments in support of proposal

This seems like a good idea. I do support it.

I think this is a very good idea. I love my Chesterfield and I would like everyone to love it too.

It's a great idea.

Good idea

Chesterfield must take action to get rid of this drink and drug problem, otherwise the town will decline.

#### Not before time!

About time. There is nothing in the proposed conditions that any normal law abiding person would object to. I would fully support this so long as it is actually enforced properly, otherwise there is no point

Great idea, as long it is enforced!

Just do it, and lock up the drug users

Consumption of alcohol in public has been controlled by the current DPPO, that needs to continue.

I personally don't think anyone should drink while walking or sitting in a public place unless of course it's a place for drinking e.g. pub/beer garden

If the new order will make Chesterfield a friendlier place to be and offers less chance of being intimidated then I will totally go along with the new order.

Its getting worse. These steps should be taken to stop this and make the town a better place for law abiding citizens.

Not come soon enough!

Great it needs something to protect the ordinary law abiding citizen.

Strongly support - I feel that antisocial drinking is a big problem although much of the related ASB is linked to pubs and clubs as well as street drinking. The former Court House building at West Bars doesn't seem such a hotspot since the building was sealed up.

I support the introduction of the ban and fines and feel it will offer more of a deterrent.

I want to feel safe in my home town. I want to feel proud to show my visitors my town without trying to dodge certain areas. I want all bad behaviour and foul language to be challenged . This should be done by all authorities. There has been a substantial increase in the number of rough sleeping. The quote of 7 seems grossly under the number we see. Let's make Chesterfield a pleasant place to shop and visit.

it clearly works in other areas and is therefore desperately needed here to stop New Square area becoming a zone where no one will feel comfortable going

I feel this is a last resort but one we have reached. Coupled with welfare provision, it has become a necessity in the town centre

I think this will improve the appeal of the town to residents and visitors

The sooner the PSPO is brought in the better, Chesterfield has been ruined by these people.

#### Q4. Comments about specific locations in town

Market area, particularly bad for people who are drunk (look homeless, not mentally ill) i.e. outside Wetherspoons.

The alcohol and drug service encourages a regular meeting please for people with alcohol and drug related illness which has a negative impact in new square end of town.

#### Q4. Comments about the designated area

It is not only in the area covered but coming to widespread community you will find drug

#### dealing.

It should be extended further up Chatsworth Road.

Widen area to include bridge to Tapton Terrace from the train station, currently gangs of youths hang around there and the smell of alcohol and drugs can be quite potent.

Can the area extend to Queen's Park - there is a hell of a lot of drinking taking place and damage is being done to the Council's Jewel in the Crown but you are powerless to anything about it and with reducing budgets, it is starting to have a negative impact on the park.

To cover area of shop near and around Tesco and use of car/vehicles as well

I would like to see it extended to include the Queens Park Annexe.

It should apply to ALL the area covered by Chesterfield Council.

Please include Queens Park annexe in the scheme. We are constantly kept awake at night and it is dangerous to use the Park Road footpath to the Queens Park Leisure Centre in the evenings.

### Q4: Comments opposing the proposal

There is already policy in place for alcohol not to be consumed in this area. New powers are not needed.

I live in London where low level anti-social behaviour is tolerated. This sounds like complete overkill due to a small number of incidents and a complete lack of policing. When ever you put in new orders you always get overkill. The area may turn into a military zone that puts everyone off. How about a few bobbies on the beat instead. Does Chesterfield still have bobbies on the beat or is the new policing model just rushing around having fun with the 'blues and twos'.

As with dogs, responsible drinkers are probably not a problem - if their drinking leads to other ASB surely there are enough powers in existence at present to deal with it

#### Q4: Alternative suggestions

Pathways needs to be given support to provide outreach (similar to IDVA in domestic abuse) Make sure as best you can that these measures just don't drive the problem somewhere else.

I think that this should just be the start of a long term plan to not only improve the town but to put in place a scheme to help the people that are affected by drugs and drink in their every day life.

### Q4: Unsure of proposals / insufficient information

I do not know the details of the 2004 DPPO.

explanation of DPPO and PSPO would assist

I'm not sure what the DPPO or the PSPO is 100%

### Q4: Comments about drug taking

Drug taking and selling can clearly be seen from the offices of On The Move, these issues are causing equal nuisance to alcohol and need to be addressed.

It needs to cover other drugs as well

There also seems to be a problem with the consumption of drugs at the area outside the Portland Hotel

Please sort something out with respect to homeless people and drug users in the town.

People ought to be ashamed of themselves. Sitting in a bus stop taking drugs. It's wrong and it does need to stop

The proposal needs to include discouraging use of new psychoactive substances and other drugs that seem to be quite openly dealt and consumed in these areas. I can't see the map but know that the Council's customer service centre also have a problem with drug taking and dealing behind their building. The fine will just encourage dealing and begging.

# Q6: Please provide any additional comments you wish to make about the proposal to prohibit drinking of alcohol in designated areas through the PSPO.

#### Q6. Practicalities and effectiveness of enforcement

It is an opportunity to properly reflect on the conditions and see whether there are alternatives to criminalising non-criminal behaviour.

More police present on streets would be effective to prevent rowdy behaviour and shouting.

We must not allow this anti-social behaviour. Zero tolerance. If needed send to prison.

The terms should be made stricter but it's all about enforcing the terms rather than the terms themselves

If you haven't enforced the present PSPO how do you intend enforcing any updated one

I feel the proposed outline boundary covers all the hotspots in and around Chesterfield town centre. It is important that all areas receive regular police / security patrols to make sure there is no anti-social behaviour.

Police action needs taking against the level of people living drinking and having sex and taking drugs on the public streets

Full support to the police in enforcement must be given.

You can change and reword it as much as you want, it will still be ignored by these people. They probably don't even know the order exists or lack the basic education to adhere to it. Action is required, now, not words! I have never seen any anti-social behaviour being tackled to this day!

There needs to be a quick response by police when groups are congregating. The popularity of the market stalls and market on this side of the market hall has declined markedly in recent years. Is it possible that the covers over the stalls could be retractable to open the space to CCTV surveillance (and the elements)?

I wish the new order to include all the points raised in section 6 of your advisory leaflet i.e. banning tents, personal effects and nuisance behaviour, urinating in public.

Also like to see help and support offered to vulnerable people

#### Q6. Comments in support of proposal

Needs implementing immediately.

Anything that will act to reduce ASB and people hanging about using drugs is ok with me, whatever it is called.

Make it as quick as possible!

Should be implemented as soon as possible, presence of police patrols.

Needs to be done as soon as possible.

Ok

Do whatever makes the work of the police easier.

The changes need to be made asap before the nights get darker etc

I feel it is important that the new PSPO is in place covering the designated areas.

I support the replacement of the existing Designated Public Place Orders with the new PSPO.

As behaviour is worsening substantially I would support the quickest way possible of controlling this area

Use all lawful means to cut off all forms of anti-social behaviour

#### Q6. Comments about the designated area

I am surprised that the boundary does not include the area of the new QPSC - I would prefer it to be included.

Widen the are to include Tapton Terrace bridge as well as the new car park at the water front

as cars and bikes meet there and can hear revving and music

Now you define a DPPO. Am worried that the Foljambe Road boundary is only on the Lidl side of the street. People begging will just move to the side of KFC. Please extend it.

But please include the Queens Park Annexe.

But please include the Queens Park annexe.

## Q6. Unsure of proposals / insufficient information

DPPO 2011 not attached to my questionnaire, neither was a plan so can't comment.

You haven't given us enough information on the potential effects/impact of the choices.

What? This is bureaucratic rubbish

I don't understand the difference enough to be able to comment

Why on earth are you using acronyms and quoting acts without an explanation, how are people unfamiliar with these supposed to complete the survey?

Could not find relevant documentation on CBC site - a link may have been helpful!

Don't understand these.

I cannot find the 2011 Public Order and so cannot make a judgement. This should be clarified, and an option should be given that allows for the withdrawal of any previous public order.

Don't know enough about the logistics of this

Do not understand

Make sure its properly enforced.

This is complete gobbledegook and the author should be sentenced to three months litter picking.

#### Q6. Revoke and reissue DPPO

There are no issues of things being missed off if revoked and reissued

#### Q6. No preference

I doubt it makes a lot of difference other than as a technicality

Whichever gives a quicker result

Whichever is most expedient and effective.

Whichever is most effective. If both equally effective, then whichever is easier.

Q7c: Has this type of behaviour had an impact on your enjoyment of the public areas defined by the map? Please provide any additional comments you wish to make about the proposal to prohibit tents and other structures in designated areas through the PSPO.

#### **Q7c. General comments**

New tents. Who pays for this? If you don't think it's a problem and give them tents have them in your garden instead.

Where do they keep getting these new tents? Who is supplying them?

**Travellers** 

As above

The wording used in the question gives the wrong impression. The things I have seen would hardly be called "tents". They are filthy piles of boxes bedding and other scavenged items.

Come and see London where there is an epidemic of rough sleepers in tents. We have high class rough sleepers. Cardboard is so out of date.

It is unpleasant and unsanitary to have people 'living' in tents, urinating and being sick in the areas surrounding their tent

#### Q7c. Intimidation and unwanted anti-social behaviour

Theft of bicycles.

I feel uncomfortable walking alone.

I feel our public spaces should be for everyone's benefit and the erection of tents and caravans etc deflects from this. I feel threatened by these.

You cannot go into the town centre without being harassed.

Whenever caravans move into an area (no matter where) people are filled with dread.

Feeling unsafe

The homeless have been known to use the cover of the Revenues Hall and behind buildings in New Square which make us all feel unsafe when in the area

I don't feel safe walking past and having to take a longer route to keep out their way

People having sex in a tent outside the Town Hall is unacceptable. I saw this myself. I'm an open-minded person but this is unacceptable

You are not safe to walk about the town

There are shelters erected by people whose behaviour appears unpredictable or erratic. I include long-lasting heaps of bedding in "shelters".

A tent appeared on the small park on Chester Street. It was a nervous time for residents.

Groups are regularly setting up tents or makeshift beds around the town and causing grief for public and members of staff. There is often a strong smell of urine and when they move on litter or ruined bedding is often left behind for others to clear up.

I have to walk past them and feel intimidated by their behaviour

Intimidating. Urine in public areas near bus stops

It is unsightly and makes me feel uncomfortable

Disgusting and intimidating

Try walking past with a pushchair

Feeling unsafe

I have a walking trolley with 4 wheels and sometimes find it difficult to get past tents etc

Feelings of intimidation and wanting to avoid certain places in the town.

Hygienic issues and some intimidation.

Tents erected in Shentall Gardens last year were left in place a good couple of weeks I think instead of being moved on and the inhabitants were quite intimidating

The groups and the substance misuse are intimidating

People defecating behind the new Queen's Park Sports Centre and intimidating people

Makes me feel nervous walking past them

Don't feel safe walking past these areas, usually accompanied by mess and litter.

Intimidating

It is intimidating.

We have often felt unsafe because of the behaviours and unpredictability of the people who have these structures

I have witnessed groups in tents near the old court they throw their rubbish all over and shouting abuse at each other which has an impact on as me passing by. I have also seen people in the town centre sleeping in cardboard boxes

Tents have been pitched in public spaces for weeks at a time, this has led to unhygienic conditions and increased the amount of anti social behaviour

anxiety get worse when you see a group of people in one place.

Everyday walking to the train station I get asked for money from someone sleeping rough

Unsightly blot on the area, encourages drunks and unsavoury characters to gather together

Living nearby seeing tents arriving and behaviour, piles of litter, drug paraphernalia and bags of poo

Tents caused, in the past, health and safety issues at my place of work. When asked to move, the inhabitant became aggressive

## Q7c. General comments in support of proposal

Eyesore and anti-social behaviour. Totally unacceptable, get rid of it.

This is not acceptable, our beautiful town and gardens are being blighted by these makeshift structures, the people involved that truly are homeless have options, and those that choose to sleep rough in this manner cannot be tolerated.

They should not be placed without permission and there should be fines to stop this.

It has come to the point where me and my family avoid going into the town centre as this blight is not what I want my young son to be a witness to, I am aware some of these people may be in genuine need of assistance but the relevant agencies and authorities need to deal with them effectively and efficiently to ensure they get the help they need and are removed off the streets of our town centre. I believe these proposed measures will help the regeneration of the town centre and help to start attracting people and businesses to return.

#### Q7c. Impact on the town centre for residents and visitors

The town centre is not a camp site.

Pavements and doorways are meant to be clear and seeing cardboard structures about the place is not pleasant for the town's image.

Spoils how Chesterfield looks. Puts people off visiting.

Shows the council in a bad light as there are so many homeless people visible, can be scary, looks untidy

Looks untidy, puts people of visiting area. Feel intimidated.

People are leaving their rubbish and tents/sleeping bags in town. It's smelly, dirty and disgusting.

Very intimidating and spoiling a lovely town - worried what visitors think!

It's an eyesore, smell not a good impression for visitors.

Impact on bus shelters on Beetwell Street, uncomfortable passing, try to avoid getting off the bus here. What a first impression for visitors.

It is not a camping site. It encourages bad behaviour and littering.

It looks a mess

Just an eyesore and a beacon for anti social behaviour

Makes me feel less proud of my town and makes me worry it will get worse and the town will go downhill.

Bedding left on public seating and doorways, unsightly and unhygienic

Mess left behind by residents in caravans

Tents etc and people living in doorways with all their rubbish using drugs is no good for the town, parts of Chesterfield town centre look like a refugee camp and this will stop people from coming. Why would locals and visitors come to a town to see that?

Unsightly

Some impact with tents on Shentells gardens - again gives a poor impression of the town.

Making the site unsightly and giving visitors the wrong opinion of Chesterfield

Not just tents sleeping bags and other things people sleep on... People would be willing to overlook it I think if they kept them out of sight and kept the area they are in tidy.

It has allowed a proliferation of rough sleepers and drug users to harass and annoy members of the public. It does not paint the town in a positive light.

Unsightly and letting the whole of the town down

The local area looks a mess

Visually it is unpleasant

Makes the area uncared for

Drug addicts in tourist areas impacts severely on tourism.

It's depressing to see the once beautiful town marred by this.

The town looks a mess!

The town centre looked like a drifters encampment at times

Filth

They seem to be everywhere you look in the town which can be really off putting

You daren't sit down for fear of fouling.

Make shift shelters which the homeless build around the building are a real problem

Smelly, disgusting excrement, needles and bottles in the area

The food vans create unpleasant smells and downgrade the atmosphere

It makes the town look terrible and creates a terrible impression for visitors.

Blight on the town, visitors stay away.

It is scruffy, dirty, intimidating and detracts from the other positive aspects of town.

The ugliness and untidy appearance is not promoting a good image of our town

Not very good for visitors and coming into Chesterfield

The area seems dirty and uncared for

## Q7c. Specific locations around the town

I would no longer walk through parks.

Avoided areas where they had congregated.

Areas avoided.

I avoid certain areas because of this. I don't go into town unless I have to. It's intimidating and threatening.

I avoid the park area outside magistrates court as there are tents and people drunk and taking drugs.

Obstructing public places especially in front of Town Hall.

For a while I did not use the park in front of the Town Hall due to the tents on the grass areas in front of it

Do not want to see ramshackle tents immediately outside the town hall full of people who are drunk anymore

Tents put up on the grassed areas in front of Town Hall by old court house

I feel anxious having to walk by and would actively avoid approaching an area where people seem to have erected some form of camp

Again I avoid these areas

I don't like going there

Travellers going on Queens Park this year

Avoid these areas

I am aware of an unauthorised tent structure and fires at the former court house building at West Bars; however, I'm only aware of this one incident.

Reluctance to enter areas where I am aware from word of mouth that issues exist

As previously stated - try to avoid the area near the old court house altogether

Used to sit out near the old court house to eat lunch but feel unable to when tents and people are there.

Mess made by people with tents on the grass area near the old courthouse building.

It's so unsightly and puts people off using these areas

If I saw tents and other structures I would avoid the area.

Its untidy, and it feels like a no-go area, rather than a civic guarter.

Only go into town when NEED

I don't feel comfortable walking across the lawned area near the old Magistrates Court when there are rough sleepers in tents pitched there.

Saw tent by coach park one week

I will never take my new granddaughter into town ever

Cannot walk on land near the Town Hall or old court house

I had the misfortune of having to pass the tents that were being used for shelter. This also provided a meeting place for many disruptive individuals. This sort of behaviour is having an impact on the town centre and also customers as individuals are feeling intimidated by these gatherings and tend to avoid the areas they congregate. This includes shopping elsewhere.

Just will not use them.

#### I don't go near them

Avoid areas of the town, especially the grass areas near the Town Hall and old court house, the bus stops on Beetwell Street, and the quieter routes through the town such as by Argos and the back of Sports Direct.

It is inappropriate and has discouraged me from walking in the Shentall Gardens area in the past. Also creates a bad impression of the town for anyone visiting for the first time.

When they erected the tent on Shentall Gardens in front of the Town Hall it was a hub of drunken, anti-social behaviour each day. Drinking, swearing, urinating in public, piles of rubbish, broken glass and drug paraphernalia left all around the tent. For me it became a no go zone and I'm sure it put many others off walking through or sitting to enjoy the gardens.

I have had to alter my route to work to avoid the people that congregate near the old court house and Future Walk building.

Tend to avoid the area to avoid any confrontation with them

I would prefer the QPSC to be included in the area.

Homeless camps on new Beetwell Street has made it a no go area

Travellers set up camp in the car park I use and the car park was unusable

#### Q7c. Alternative suggestions

If people have no place to live do we have to take away the one protection they have from weather? Why not have a designated area for rough sleepers to camp?

People living in tents need help, not punishing

Blot on the landscape of this famous market town. If the occupants have nowhere to pitch their tents then create a designated area for them on the outskirts of the town where the site can be managed.

Encouraging rough sleeping is dangerous for the health and wellbeing of the individual. Life expectancy is significantly shortened and general health and quality of life is reduced.

Encourage those who have become so self-sufficient to access services, for their benefit and the benefit of the community. Giving food, money, tents and sleeping bags does not help a person break this damaging cycle

Tents are a nuisance but essential for shelter for people who have nowhere else to go. Could a zone be allocated so they can pitch their tents and not be in the way?

In the cases of homeless person, this is a difficult problem, simply, people have to live

## somewhere

## Q7c. Not aware of a problem

Not personally seen any tents in town centre.

It has had no impact on me.

I am only aware of one such incident and it was removed after a police / council notice.

I have never seen any tents in this area.

# Q10: Please provide any additional comments you wish to make about the proposal to prohibit this behaviour (tents and other structures) through the PSPO.

#### Q10. General comments

The Councillors should tour the borough and see what's happening to our lovely town.

Makes the town look dirty and uncared for but the public is bothered

Although I have not been affected by this issue I know a lot of people who have which proves that this is an issue which needs addressing

Temporary structures have increased local theft and caused tension in the community.

## Q10. Effectiveness and practicalities of enforcement

The police could enforce the existing powers as in "drunk and disorderly".

It's ok to put these restrictions in place but they need enforcing.

Is a fixed penalty a deterrent to someone with no money?

Dispose of any left belongings. Sort the drug problem out in town.

Fines won't impact on homeless people, they won't pay. It would be better if the police used powers to remove them.

No point in fines for homeless people, they won't pay. It would be best if police used powers to remove them.

That police are present.

If fines are issued and not paid what will be the consequences? If nothing happens then all proposals are a sham.

If they can pay fine but if not it's pointless. Please punish though

Tougher actions need to be taken

£500 fine

I think there needs to be more than a fine as the people fined won't be able to afford to pay it.

Fines need to be more than £100

As previously stated not sure how effective the fines will be

I would include heaps of bedding.

Penalty is not high enough

12 hours seems a long time! I am uncertain whether the people who erect the tents would either be put off by or be able to pay a fine.

Fining these people won't work. They have no money

Enforce it

Same comment - having enough officers to be effective

I don't know if it's the right way to go to be fining people. These people are homeless so you would imagine not having a lot of money, fining them I imagine would only make the situation worse and if they don't have the money to pay it won't get paid. I think they should be forced to hand them over like the suggestion you have for alcohol

Collecting the £100 fine may be problematic as those involved have no money, this may be a block to the issue of penalty notices.

Again these individuals probably do not have the necessary funds to pay the fine and therefore it is a pointless exercise as it will not act as a deterrent.

Surely all you are going to do it push the people to different parts of Chesterfield that aren't covered.

I feel the fixed penalty should prove more of a deterrent to unauthorised encampment.

Fines are no deterrent. Are there no other measures that can be taken?

Again fines won't work if you're homeless and have no money

Will people simply be moved on to set up tents elsewhere e.g. Monkey park?

When a fixed penalty fee is issued it won't get paid.

Fine should be higher, more punitive.

As previously stated most of the offenders are homeless so can they pay the £100?

Fines for all anti-social behaviour not enough.

Homeless will never and cannot pay the fine

Read my comment regarding fines in a previous question.

The fine may encourage dealing and begging

Community service as opposed to a fix penalty fine

Should be no maximum fine just open ended.

Travellers being moved on only go locally to another site, e.g. from Loundsley Green park they immediately set up at the car park at the old Queen's Park centre.

I agree with the fixed penalty if the offender had means to pay, but as a lot of them don't it would be pointless. A custodial sentence may be more affective.

Not sure that a penalty will have an impact - will offenders have the means to pay?

Where are they going to go? How are they going to pay £100? They don't have any money to start with

The fine may deter some but most won't have the means to pay. Suggest confiscating tents etc if this is legal.

fine should be £1000

Thankfully the council/police acted relatively quickly and removed the tent after a couple of weeks and it hasn't reappeared since.

Fixed penalty should be much higher, say £1000 to deter!

The fines should be much higher.

How are you going to claim fines from the drug users and rough sleepers?

I think you have to judge each case on its own merits. £100 could theoretically be insufficient.

I'm not sure how the PSPO will have an effect on the homeless situation as they can't pay a fine.

Why not make it £1000 fine. This way it will never be enforced.

You are proposing to fine homeless people who have no access to legal aid etc. It's ridiculous. You're criminalising homelessness in Chesterfield.

If someone is in a tent the assumption is they are homeless and not just on a camping holiday. How will a £100 fine be followed up - I can't see many in this situation paying

Just police the law!!!

The type of people putting up these structures wouldn't have the money to pay these sort of fines so you are failing before you start. I'm not sure what punishment could be put in place but perhaps it ought to be some sort of community work.

While the prohibition is fine, the fine is not. I assume these people are homeless. Is there adequate provision in Chesterfield for the homeless. If not, that would explain the tents. if so, why isn't it being used. Again, some proper research into the cause and a sensible proposal as to remedy might be better than a fine that will not be paid?

The penalty is not a deterrent. Most of the vagrants do not have means to pay

£100 is insufficient

Waste of time, debit and fines don't mean a thing to people on societies lost. If a person will not pay a debit by either work voluntary or by force. "No work means no pay", this works.

## Q10. General comments in support of the proposal

Make our town a good friendly clean place to be in.

Chesterfield cannot become a 'place of choice' for drug users and drunks. It currently is.

Fully support proposals.

Strongly support. Once again there were issues at the former court house relating to an unauthorised tent.

I support the proposed ban on unauthorised camping both by the homeless, travellers and anyone else. I feel that the proposed fines will offer a greater deterrent.

#### Q10. Comments about specific locations

Camper vans behind the Queen's Park Sports Centre had people who were unkind and asked for

money and made area dirty in August 2017.

Locals and visitors to the town should feel comfortable enjoying the grounds in front of the Town Hall. This enjoyment is adversely affected by tents being erected here, and rubbish from the tent users littering the lawns.

Agree in principal but the impact on neighbouring areas to the exclusion zone needs to be considered. The prime example being the much covered by the Derbyshire Times incident of someone pitching up a tent on the park on Chester Street, the first area to be reached outside of the exclusion zone the last time a similar ruling was enforced in the town centre. What's to stop the problem just simply moving on to these areas if this enforcement is applied in the town centre? There is definitely an already increasing problem along Chatsworth Road.

## Q10. Alternative suggestions

When the council provide alternatives for homeless people i.e. hostels and flats then this may be a fair action to take, while single young men are unable to access any help with accommodation. This is not solving the problem.

Punishing people who are homeless, punishing travellers.

Provide help, we are all just three pay days away from being homeless.

Depends where the tent is. Rather this than the poor people suffering. You are conflicting different social issues.

It should be both difficult for people to sleep rough and easy for them to find alternatives.

This needs to go hand-in-hand with a policy to assist homeless people who are sleeping rough in the area to find accommodation, otherwise it will just move people to another area which may be even more unsuitable and put vulnerable people at risk.

Again this proposal is likely to affect homeless and vulnerable people and will not solve problems. It is likely to cause more problems by criminalising homeless and vulnerable people. Perhaps the council should consider looking into effective ways to reduce poverty and combat homelessness in the area rather than give the police more powers to harass people in the area?

The council have plenty of unused buildings. They should open them up to the homeless. It is wrong to fine someone for building their own shelter when no other alternative is being given People erect tents to live in because they are homeless. This will do nothing to address the root causes of homelessness. People do not live in tents out of choice. Nor do they set out to pitch tents to cause nuisance to others. This is a typical attempt to shift the problem elsewhere and

I think there also needs some help for the genuinely homeless people though.

Will there be any support to re-home these people? They can't just be moved on...where will they go?

A solution for rough sleepers needs to be found.

does not address root causes.

People who live in tents haven't got £100 for a fine. Let's help them.

More needs to be done to support homeless people. Yes I think police should have powers to make them remove tents as needed. No I do not think they should be fined for it. Life is hard enough for them as it is. You can't blame them for wanting a bit of comfort.

Also like to see help and support offered where appropriate

# Q11c: Please provide details of the effect that activity or behaviour causing nuisance, alarm, harassment or distress has had on you

### Q11c. Intimidating, unwanted and anti-social behaviour

One does not like to linger in the town centre in case the offenders prove offensive towards me.

Why should I be shouted at in the bus stop by people who choose to live that kind of life?

To see people who are drunk shouting and swearing, if you say anything you get abuse.

Shouting, swearing and fighting. Do we want that in town?

Shouting and bad language.

Shouting, swearing, indecent exposure.

It's frightening. Not nice being approached for money - feel intimidated.

From my window at work I see on a daily basis drug dealing, alcohol consumption, fights and bottles getting smashed in public places where people have to walk including children. Swearing and shouting when children and elderly people are around.

From the window at work we can see on a daily basis drug dealing, alcohol consumption, abusive language, fights, all manner of things going off.

Groups of abusive people hanging round the town is frightening

Feel scared when I see a group of these people and take an alternative route (shouldn't have to!) Intimidating walking on Beetwell Street. Shentalls garden - no go area. New Square now an area to avoid.

Theft/racial abuse.

I feel uncomfortable walking alone.

I had to walk past a group on the grounds near the old court house. It was quite frightening.

You can't go into the town centre without being harassed.

As said, it's uncomfortable, particularly when one has young children - groups drinking, swearing

Begging and drug taking on the streets of Chesterfield is unacceptable.

People shouting and swearing in the town can be very intimidating especially for the elderly and mothers with children.

People who are drunk and under the effect of drugs all over the Town Centre shouting and arguing.

I can't take friends and family who visit me to town it's not safe.

With the young children it isn't the kind of behaviour I want them to see as being acceptable

It is getting much worse in the New Square area, with bigger and more gangs congregating. Drug taking, passing out, foul and abusive behaviour. I have to pass through on a daily basis sometimes with business takings. I and the majority of the public do not feel safe at all

When they're in groups it's horrific; bad language, urinating, fighting and leaving rubbish all over the place.

Gangs hanging around

I find it intimidating.

While with my children we have seen open drug taking, urinating in public, offensive comments shouted at passers-by, people slumped over in the street, intimidating gangs

Begging

Not too much of an issue for me, but around McDonald's the crowds of people being anti-social are getting bigger all the time

Can't go anywhere really in town centre with out seeing these people. They are on New Beetwell Street, old court, near Argos, the Crooked Spire, train station & Royal Bank of Scotland

As previously stated, drinking, fighting, shouting and swearing in the area

Individuals who present as out of control or behave in aggressive and foul mouthed manners to each other remove the feeling of being in a safe public space.

Lots of fighting, shouting aggression visible on the streets. I work in the Market Hall and it is so

visible. We watch it and hear it on a daily basis!!!

No longer feel safe in the town centre

I have felt intimidated by loud and aggressive behaviour and have shop owner friends who feel the same.

Gangs of youths and homeless people hanging round New Square and the bus station begging, swearing and rowdy

I do not enjoy coming into town any more and having to witness people behaving i.e. vomiting, shouting at each other or appearing to be under the influence of alcohol or other substances.

People sat in doorways with blankets around them asking for money. I go to town most Saturday's and this is a constant nuisance and is increasing

Due to the groups being regulars in New Square outside our office we regularly hear them arguing, fighting etc and it is a nuisance and a distraction from work. It also creates a lot more hassle for CCTV operators who have to deal with the incidents.

I have to walk past them. I see them injecting drugs. They ask me for money. They walk around approaching me as I walk into town. They frighten me so I stay away from town as much ch as possible

Stop the 'chuggers' and the aggressive, long-term 'Big Issue' sellers - I'm sure a lot of people are sick and tired of the guy who prowls outside the former Greggs shop/café.

Can be intimidating and gives a poor impression when friends and family are visiting

I feel distress when seeing these people about. I don't think they are all homeless.

Intimidating

Seeing large groups arguing amongst themselves and accompanied sometimes by dogs makes you feel worried about your own safety

It makes me scared to be in town. Chesterfield has been my home since I was a baby I shouldn't be scared in my home.

Constant arguments with people who are drunk and taking drugs spill from Beetwell Street down Park Road where our shop is. It creates anxiety for staff and customers

Frightening how the drug and alcohol abusers in town behave. How the elderly people feel I have no idea. This must be worse for them.

A constant issue in the town centre.

Intimidating, will not go near these areas.

People with dogs is a particular issue. The numbers of homeless people on the street during daytime is also disturbing - not just as it is a nuisance, but also because the Council has not done anything to improve their situation.

Working in the town centre I see on a daily basis this type of problem. It is unpleasant to see and at times intimidating. You know if you confront their behaviour that they will retaliate, so you end up avoiding going anywhere near them. What must visitors to our town think? Why should residents have to see our town centre spoilt by this minority, it is not acceptable behaviour.

feel wary walking past people and know that they are going to ask for money

Drunken behaviour or behaviour caused by drugs near New Square made me feel apprehensive of passing close to people swearing or staggering about

I don't want my children subjected to begging and harassment people taking drugs in front of us Awful atmosphere when walking from the Low Pavements area to Queen's Park

Threatening and abusive behaviour directed towards me

Walking with my daughter is a horrible experience there is always groups of drunks shouting and swearing and fighting with each other. I don't want my daughter thinking this is normal behaviour. It really makes Chesterfield town centre a dreaded place to go

On Sunday 30th July 2017 on returning from a walk in through Chesterfield my wife and I were confronted by someone begging on Saltergate outside the Co-operative Food store opposite the car park so it is obvious unsocial behaviour has not gone away

I have witnessed what look like tramps drunk, under the influence of drugs and shouting and harassing people

Feeling threatened whilst visiting town centre

When catching the but on Beetwell Street there are always unsociable people there no matter what time of day. It smells of urine and they are intimidating to members of the public.

Residents feel vulnerable and unsafe

Begging.

Outside Chesterfield Library/Macdonalds the large groups of teenagers have stopped people from entering the library and prevented people from walking down the steps to New Beetwell Street. They are intimidating and can often be foul mouthed and violent.

Intimidation

Feel uncomfortable and intimidated particularly around the old court house due to gangs of people

See previous answer. Drunk or people using drugs using pubs on Corporation Street are a particular menace.

Again, it makes you feel unsafe

Regularly intoxicated people are around the areas. It is most unpleasant, especially when they have altercations between themselves

Disorderly behaviour in the town centre, during daylight hours. Fighting, swearing. Overtly taking drugs and alcohol. This is unpleasant for adults but also concerning for me as a parent when allowing children to come to town on their own.

I have seen men urinating in the middle of the day up against the old Magistrates Court and buildings on West Bars. This is not acceptable. When I was working at a shop at West Bars I had 2 men banging on my car window (whilst I was inside) offering to pick up used needles from the parking area if I paid them. This was very upsetting and I called the police (who couldn't attend until 2 hours later by which time the men were long gone).

I have been frightened for the safety of others and myself with anti social behaviour swearing fighting and drug dealing gang gatherings in and around the library

I am particularly annoyed by buskers using amplifiers. Not busking per se, but it's amplification.

Aggressive behaviour is obvious at many times of day.

Drugs and alcohol are being consumed quite openly. After-effects have included: violence, vomiting, comatose individuals and emergency response teams being calls out.

Intimidated and threatened (non directly).

To be harassed by the individuals and gangs as you try to go across town

Leaving work

Whilst shopping I have had a man vomit right I front of me, which caused me alarm and distress Worried when walking down to the train station as there is usually somebody begging and you don't know if they are going to be aggressive. Also my 16 year old son went to college for introduction session and was alarmed by man begging on the footpath leading from Durrant Road to Infirmary Road

It doesn't really upset me but it is bad seeing people arguing, being loud and swearing. You can see it upsets older people and it's horrible to see it happening in front of young children.

Feeling uneasy or intimidated walking through certain parts of town, mainly New Square and Shentall Gardens, where large groups were gathered behaving in a drunk, disorderly manor. Fighting, shouting, swearing, smashing bottles etc.

There is an ongoing problem with youth gangs and homeless people congregating in public spaces and around cash machines - this behaviour can be intimidating to users.

Feeling of unease

It is intimidating.

Working in town you see this behaviour all the time it can be frightening if you are on your own I have witnessed a lot of fights and arguments. It makes for an uncomfortable experience and

makes me and my husband feel unsettled and sometimes scared.

I see this particularly outside Chesterfield Library. It amazes me how most of Chesterfields antisocial behaviour takes place only a short distance from the police station.

Why should people put up with filth and begging

Bizarre behaviour with abusive outbursts is the norm and is intimidating

Large groups congregate outside the library, swearing fighting and threatening members of staff and public. There have been times when i have feared for my safety when leaving work late at night. Moreover, these large groups put off people visiting the library and create an unwelcoming and threatening atmosphere.

I feel intimidated.

I and my family want to enjoy the town centre without fear of abuse, threats or intimidation from the homeless / alcohol or drug abusers that are currently a major problem in our town.

Why would this disgusting behaviour not effect any law abiding person?

Anxiety gets worse

Seeing drugs changing hands

Often see drunk, loud intimidating people in town when shopping or when walking to the train station

I'd like to enjoy the public spaces in the Town centre more but feel I cannot due to public drinking and begging.

It is frightening and intimidating.

Feel intimidated, especially when leaving work

Swearing, intimidation, begging

I had to ask one group to move from outside Chesterfield Library as they were blocking a fire escape and the entrance. I was subjected to horrific verbal abuse and have been many times since when I leave work. I had to get the police involved after they started throwing things at me and yelling homophobic abuse

Walking to and from work can be intimidating due to groups of people shouting and swearing and sometimes fighting, talking about drugs and obstructing the way

Being asked for money

Reported an incident to the police on Saturday 26.8.17 - on Friday evening (6pm) whilst walking into town, 6 undesirable characters walking in front, argument started between 2 men, one pulled a large chain out as a weapon, outside the AGD.

Spend less time in the town as they are everywhere. They are growing in number and being surrounded by the fighting, aggression and drinking is very scary.

#### Q11c. Effectiveness and practicalities of enforcement

Should be removed and stopped coming back at all.

48 hours is not enough and it is not enforced enough either

Should be longer! My girlfriend will no longer walk through the town at night due to the rise of people living in doorways using drink and drugs

Needs to be permanent removal not just 48 hours

48 hours is not long enough in my opinion. Shopkeepers selling alcohol to clearly alcoholics or people with other problems should bear some of the responsibility. They should be refusing sales and only to people over 25 with ID (although I imagine a number of the antisocialists are over this age).

At the moment there is no power for the police to move anyone on for being under the influence of drink or drugs, only if they are breaking the law. This needs to be altered and the Police given the powers to act.

This is extremely vague. Of course someone has caused nuisance, alarm, harassment or distress to someone at some point in Chesterfield. A child playing hopscotch may be a nuisance to someone. This wording would give the police powers to fine people for almost any activity based on their subjective opinion, which is dangerous and unnecessary.

Do you mean that the presence of homeless people is offensive and an eyesore to some of us? Where are you moving them on to?

Most of this type of behaviour appears to be related to excessive alcohol consumption. I feel that the dispersal orders and fines will help to deal with this type of nuisance. I have read in the police website about individuals who have been arrested for breach of dispersal orders.

## Q11c. Impact on the perception of the town centre for residents and visitors

Scary, shows the town and council in a bad light, disrespectful

Noisy, rowdy behaviour; visitors put off coming to Chesterfield.

I am usually on the town centre daily and although I see the groups you are referring to there has been no personal effect on me in regards to the question asked, nor have I seen an attack on any other member of the public outside of their group. However, having worked in Sheffield for many years until recently, I have come back to find a town a shadow of its former self and many people do blame this as the reason why so maybe it does put off a fair few visitors.

Fed up with people who are drunk and taking drugs swearing and yelling and acting aggressively. They are an embarrassment to our town

I work for a large employer in the town and am embarrassed when clients come into Chesterfield. I no longer entertain clients in the town as the number of drunks/junkies/chuggers hassling people has reached huge levels.

Rough sleepers leaving litter, sleeping bags and asking for any change

Ruining trade and customers and public deterred from town.

It's the impression it gives to visitors that concerns me. There are lots of good things happening in Chesterfield but these people and their behaviour sully the reputation of the town.

### Q11c. Specific problem locations

Do not enter town after certain times.

Avoid areas around New Square, I will not bring grandchildren into the square. Routinely experience shouting and abusive language, people walking round with cans/bottles in their hands.

Do not want to visit the town, rather go to Bakewell.

Keeping away from areas that otherwise I would like to go to

There are some areas I avoid in Chesterfield due to groups being there

**Beetwell Street** 

Try and avoid parts of town centre

Feel uncomfortable walking through town centre early morning or evening

Makes me wary of walking around some areas

Parts of the town are almost 'no go' areas at certain parts of the day.

Don't feel safe in certain areas of the town centre

The groups of individuals loitering around puts me off going out in chesterfield town centre preventing me from doing my daily tasks.

It spoils the enjoyment of parks and gardens and can act as a deterrent to the well behaved majority. In particular, more people would use areas such as the church yard, the Garden of Fragrance and Shentall Gardens if it wasn't for antisocial people.

As before, I am tending to avoid the areas where I am aware this is happening

As before some areas are unpleasant to walk past. In the town centre people can be seen shouting and fighting or causing bother during the day at times. Several of which have been posted on to Facebook. This does drive people from the town centre.

It has spoiled the enjoyment of being in several pleasant public spaces.

You feel wary of groups of people hanging about. You alter your route to avoid known trouble spots

Since the Court House has been properly boarded up then the problem is not quite as bad but walking through the town early evening is not recommended on some days

Frequently see people either intoxicated on drugs or alcohol. A problem around town Hall and old Court House. Avoid the area.

no go areas have been created in the town centre

Cannot access parts of town alone.

Please act. I may be persuaded to visit the Town Centre, rather than avoiding it!

For reasons mentioned earlier this is an rapidly escalating problem that is now effecting our customers who now complain or avoid the area all together, plus spoiling the area for people who

live or work in the area wanting to just take a break or try and enjoy the space peacefully.

As before around the Portland Hotel very rowdy behaviour and offensive language means we avoid the area now

Avoid areas of the town centre including the Beetwell Street bus stops, and my route to work around the corner at Tesco. I have gone as far as to change my shift start time to avoid using the staff entrance.

Stops people from going to certain areas

I no longer visit the town centre unless it is essential as I do not feel safe to do so. Have also advised my mother not to visit the town centre as I fear for her safety.

Bus station and begging as previously mentioned.

When walking past groups on New Beetwell Street, seeing fights break out, hearing threats towards other passers by, made me decide to not use that road.

Because of the problem these people cause in New Square, we have had to change the chemist that we use and we have also stopped visiting in New Square.

New Square in general, the market stalls and Wetherspoons are now all to be avoided due to the threat presented by these people.

The Beetwell Street bus shelters are a problem area (people being a nuisance), as is the side of RBS bank (people begging).

Drunks/drug users in New Square shouting the odds

I no longer use the bus after 7pm (earlier in the winter) due to the crowds of people in the bus shelter smoking, drinking and being generally anti-social and abusive

Day time user

#### Q11c. Drug taking

There is drug dealing and use in broad daylight. Police don't attend calls of this. Creates unpleasant environment.

People are taking drugs in broad daylight, police are not responding to calls reporting this. Creates unpleasant environment.

I have seen drugs being sold in broad daylight on the open streets!

# Q14: Do you have any other comments you wish to make about the proposal to prohibit activity or behaviour causing nuisance, alarm, harassment or distress?

## Q14. Intimidating, unwanted and anti-social behaviour

I feel uncomfortable walking alone.

My view of the highest risks to us is during late afternoon and evening when it becomes darker.

Since moving to chesterfield 2 years ago I have noticed more anti-social behaviour in the town centre and I no longer feel safe

I think we need to be tougher on people that are out to antagonise others for their own entertainment. The people harassing me don't work and don't seem to have ambition to do so. It's frustrating having to cope with their abuse while I'm just trying to make a living.

#### Q14: Effectiveness and practicalities of enforcement

Financial penalties would be unworkable. The offenders are usually lacking funds.

People who need 'moving on' generally have little or no money. Fining them will create problems for the collectors and the fined.

Again - ok on paper but needs actioning.

Shouldn't be able to congregate in large groups.

The police need to be tougher with repeat offenders!

Proactive policing and exclusions should help deter this behaviour.

Police should have powers to remove these people!

More resources needed to enforce any changes. Public must see action being taken otherwise it is all talk and no action.

Police presence may help.

How are these people going to be able to find the money to pay the fines. They need help or move them on.

Will this work?

We must not allow this anti-social behaviour. Zero tolerance, otherwise these people will take over and ruin our town.

It needs to be a higher penalty than £100

£500

Fines need to be more than £100

If this is put in place it needs to be policed and with the cutbacks how will this work?

The crucial point will be enforcement. The reduction of police presence in the past few years appears to have had an impact on problem behaviour.

Should ban groups of more than say 8-10 people from loitering in an area as this may be seen as threatening behaviour to people for instance the elderly

Make it £250

How are these people ever going to pay the penalty?

Get the police to actually attend incidents

Enforcement required else it's another paper exercise

This is too wide a definition. If I was to claim that someone caused me nuisance or distress by crossing my path too closely, or approaching me in the street for information, would they be liable to this sanction? There needs to be definitions of the terms nuisance, alarm and distress. I think harassment is an acceptable term and can be used in this PSPO. If the above are implemented satisfactorily then I would support the PSPO.

Fines/arrests being made to act as a deterrent to others

This should also apply to street salesmen that seem to work in groups all down the same street (usually Vicar Lane). I often find that one person will try to sell me something, and then their colleague who saw me say "no" will then start trying to sell the same thing again. In my view this amounts to nuisance and harassment, and is often the reason why I avoid walking through certain areas of the town centre.

I do not think a fine would resolve the issue as the individuals will not be able to pay it and therefore it will not be a deterrent.

Again the offenders will just move to a different part of Chesterfield

I feel the fixed penalty will be more of a deterrent. Once again, I feel that regular police/security patrols are required and that police/Crimestoppers phone numbers should be displayed on the PSPO notices.

Again is there no other action other than a fine. This seems to be the only solution you are thinking about

Again how do you fine a homeless person?

The fine is a waste of time as they say they cannot afford to pay it, but they can afford beer and drugs.

Fine should be higher, more punitive

Exactly how do you describe "nuisance"? Clear definitions / guidelines needed.

Will it be enforced

Problem is - who defines "nuisance"?

The poor can't pay that and have nothing.

The fine may encourage breaking the law for funds

Community service. Give something back to the town

Again agree fine just no minimum or maximum.

Where are resources to enforce these proposals - will any fines be paid?

If they have no money, how can they pay a fine? They need shelter and clearing off all streets around the outskirts as well as town centre

Fine should be £1000

Again, I would hope to see a dedicated patrol to enforce the new rules and not just relying on sporadic reports from the public before action is taken. This is a constant, daily issue and only enforcing it a few times a month when it's reported won't act as much of a deterrent to these people.

I see no use in fines.

Surely there are already laws against causing public nuisance anywhere? If so, they should just be enforced.

Make the penalty fee much higher, say £1000. This would then deter anti-social behaviour

Again higher penalties are required.

Again I not sure how a £100 fine can be enforced

Yet again are you going to be able to recoup the money from the fines. Perhaps a charge on their benefits?? If they receive any, but are we just punishing them rather than thinking of solutions to the problem.

This is a crime. Warn, arrest, charge, bail and impose a condition if this is such a problem. If the police don't deem it worth policing, is it a significant problem?

Jail them

Enforcement agencies need some strong but reasonable powers to address this issue.

More police patrols would help

These people do not have £100, they need help.

No point fining.

#### Q14: General comments in support of proposal

If the person can afford it, yes. If not???

Just get on with it so visitors don't go elsewhere.

Fully supported

Bad behaviour tolerated for far too long

Strongly support the dispersal order proposals.

I feel that the new PSPO will help reduce the harm caused by nuisance behaviour and the fines / dispersal orders will offer more deterrent.

### **Q14: Specific locations**

Serious issue with the town centre

Please include Queens Park Annexe.

On Saturday 26.8.17 we walked from West Bars to the Portland Hotel, approximately 12 filthy, drunken, foul mouthed people sat on the benches/floor/walls at 10am near the Chemist

## Q14: Alternative suggestions

What about signposting/advice/guidance

Hope would be used sensitively as have also encountered people who need assistance (aware this is a complex issue)

As a town we need to endorse a zero tolerance to anti-social behaviour. Why not get PCSOs and police to go to the senior schools to inform and educate the next generation

The map is too wide.

Also like to see help and support offered where appropriate

# Q15c: Please provide details of this impact and the effect it had on you (loitering and begging).

#### Q15c. General comments

People in new coats, trainers and phones asking me for money.

I am fed up of being asked for money for Special Brew by people with a better phone than I have. Where is the money coming from?

Most of the time these persons will not accept help, only money, which distresses me.

People involved aren't always genuine who require assistance.

Ambulances/NHS services being misused on these people.

The same as before

See previous note

Beggars asking for money

Some beggars I am sure are on the streets due to adversity life has thrown at them. I can sympathise with this and feel that society in general should help these people more. I don't however have the same sympathy for the drug taking alcoholics dragging the town down.

A polite refusal to give any money usually suffices for me

## Q15c. Intimidating, unwanted and anti-social behaviour

Frightening - daren't use cash machine. Feel threatened.

Loitering in large groups can be intimidating. Especially when beggars approach the vulnerable and elderly for money.

I often see people going up to members of the public asking for money, cigarettes etc.

We often see people going up to members of the public asking for money.

Been asked for money and when I refused was sworn at.

Have been approached and witnessed begging.

I am very concerned at the level of begging particularly around car park machines.

Feel intimidated and threatened. The town centre will decline if not sorted as it puts off visitors.

You cannot walk anywhere in town without feeling intimidated

I watched one guy take money off a young boy. I had to call the police he was so scared

Constant importuning in the streets around Elder Way and occasionally in the churchyard.

Intimidating

Makes you feel uncomfortable

Today outside the town hall there were people sat by the pay machine in the car park as I paid for my parking that was intimidating

There has been an increase in people begging in the town. I don't want to be approached by anyone asking for money.

We catch the 39 bus at 22-35 and don't feel safe

I don't feel safe anymore in the town centre especially when with children.

Further reduction of the feeling of safety in this public space.

Intimidating getting cash out in town during the evening due to loitering. People congregate outside McDonald's and the library making it quite intimidating to pass

The area outside Chesterfield library/Pavements shopping area and the back of Macdonalds is very problematic. I feel intimidated by the people who loiter and smoke around here.

I have been asked for money on a regular basis when in town centre

This behavior is intimidating and I change my plans to avoid it. I am uncertain how to respond to people asking for money as I do not fully understand whether they are really destitute and this causes me anxiety as I then start to feel guilty and uncertain.

Is happening all the time and is unpleasant to put up with

Sitting near to cash machines and car park pay machines is intimidating.

This would be a help as we currently have a regular individual who sits on Holywell Cross car

park to beg. He doesn't approach individuals normally so police cannot move him on but customers find him intimidating which has a bad impression on them.

Again, it's quite distressing to be a lone female walking through the town at evening/night or even quiet times like early mornings, especially now the beggars and drug addicts are loitering around the banks, war memorial and back of the Crooked Spire church

Can be intimidating - particularly around cash points and parking machines

I don't think they are all homeless. I feel intimidated where they are.

Intimidating

I've just been asked for change for the telephone box outside of Lidl on West Bars 2/8/2017 A few weeks ago a man was begging at the ticket machine at Holywell Cross car park. Both incidents made me wary for potential theft of my money

It makes you feel obligated to give money or you feel like a bad person if you don't or you feel intimidated to give money. It is not just people sat on floor begging; now they run up to you asking.

It is frightening for the people who work in town and people coming into town to do their shopping.

I have observed that a lot of the loitering is to conduct the sale and distribution of illegal substances, sometimes in clear public view and with children nearby.

I will give to a beggar if I think they will benefit, but many of those in town are intoxicated from drugs or alcohol. I don't want to fund their habit any further, they're also quite aggressive and I have seen a number of disturbances involving them.

Intimidating, avoid these areas

Makes me feel very uncomfortable and sometimes intimidated

Chesterfield now feels unsafe and not the pleasant shopping area it once was

One homeless man asked my 13yr old daughter for her money and carried on following her and asking.

Have witnessed "team" meetings of people begging, agreeing where to stand/sit in town, timings change according to bus arrivals, and one person saying that someone had given them £100. The people did not appear to be local.

Whilst parking on the "donut" I was asked for change by a scruffy beggar sat on the floor. It's horrible and intimidating.

People who are damaging things need to stop

Beggars sat at the side of the parking meter in car parks, its intimidating and makes you feel that if you do not give money your car will be vandalised.

People harassing others for money has been quite common in various areas of the town centre. Intimidation

Right next to my house. Attracts drug sellers too. You feel unsafe.

I have been approached several times and been verbally abused when refused to give money.

Intimidating and makes me avoid the area

I have often been asked for money whilst walking around town and to the Sports Centre.

People loitering in shop entrances make me feel uncomfortable entering or leaving the shop. I have not had this problem at cash machines as I choose to use ones situated inside the banks.

Fed up of seeing people asking for money everywhere you go in town

Constant begging from people who aren't homeless. I have no problem with genuine individuals.

Not only begging but arrogance of Big Issue sellers, particularly one who stands outside

Wilkinsons. He gives abusive/sarcastic comments after people have passed or refused him.

People clearly walk a distance from him just to avoid his banter. I know of numerous people who have experienced his arrogance. Ban them all. Charity shouldn't warrant this behaviour.

Puts customers off coming to the shop

Been harassed numerous times by people asking for money around cash machines.

Intimidating and threatening (non direct)

I feel harassed

Feel very nervous in these areas and been asked for money numerous times. And given abuse

when I have said 'no sorry'.

Unpleasant when I finish at 10

Another reason why I feel uncomfortable visiting areas in town centre. These persons do not appear to ask for money etc which would be classed as begging but are very clued up by sitting in prime spots where members of the public give them coins, drinks and food which will obviously encourage them.

People hanging around cash machines asking for change.

I have had a lady following me asking me for money when I ignored her she shouted abuse at me

It happens when out at night in town. They sit in doorways with their dogs asking for money.

It is intimidating.

I am not directing this to homeless people not outside a cash machine, shopping centre entrance, shop entrance, etc. but I am directing it toward people who obviously stay outside these places asking people for money. It gets tiring and sometimes the people asking can get very rude.

Some of the so called beggars appear to be deliberately trying to scam kind hearted shoppers. I have seen some of them taking money and going into a pub with their takings. I offer them a Pathways leaflet as there is plenty of help available to access.

Feel that beggars are there only because of drug and alcohol problems which intensifies the intimidating atmosphere

On its own, this isn't an issue for me but combined with other anti social behaviour it is. My experience is linked to other issues.

Feel intimidated

People begging for change, uncomfortable.

It upsets me to see this in the town centre and it can be intimidating

Intimidation, approached for money

# Q15c. Effectiveness of enforcement

Any action as outlined is not dealing with the problem, only moving it on.

# Q15c. Comments in support of proposal

We have to sit and listen to them every day and we shouldn't have to.

I feel it can act as a deterrent. If you want to help those who are genuinely homeless it is better to donate to charities and refer them using the Streetlink website (www.streetlink.org.uk). I have used this regularly and received positive feedback. There was a persistent problem with street begging at the Royal Bank of Scotland before the redundant doorway was fenced off due to this affecting the security of ATM users.

Do whatever is necessary. Before the Chesterfield Town Centre is "destroyed"

Do your job and get rid of them

I strongly support the inclusion of loitering and begging in the new PSPO.

## Q15c. Impact on perception of town centre for visitors and residents

Can be distressing to see this. They also often soil the area around where they beg which isn't nice to see.

Not a chronic problem, but isolated incidents doesn't contribute to a nice town centre

Beggars are intimidating and do not give a good impression of a town - could impact on tourism as well as putting locals off visiting.

It is not a good image for the town. People are also begging from outside this area.

Will drive out of town and discourage friends from using town

We have lost trade and reputation and received negative reviews because of it!!!!

There seems to be more people, making the area look a little less uninviting

# Q15c. Comments about specific locations

People asking for money everywhere you turn even when paying for parking.

I daren't approach certain cash machines due to begging.

It causes you to avoid the area. Not somewhere that feels safe or that you want your children to be around.

It causes you to avoid these areas. Don't feel safe going round shops at lunchtime.

Avoid certain areas of the known where it is known that people will approach for money.

Incidents near ATMs

Rough sleepers at bus stands by library.

Car parking beggars

This is a particular problem outside Marks & Spencers opposite the old Co-op building.

Its hard to avoid beggars at the moment as there seems to be one on most roads through town

Begging and that kind of behaviour has had a negative impact on my interest in taking my young family to town

There is a nuisance beggar on the path behind the Crooked Spire but to me he is the minority, unfortunately I do see regular faces and in all fairness these people are polite. Chesterfield is sadly no different to any other town across the country where begging is an increasing problem and I think there needs to be a centralised government response to tackle this issue but in the age of continued cuts this is highly unlikely to happen.

Yes the bit at side of Portland hotel and in New Square I see this daily.

Far too many charity/Big Issue sellers. Puts me off going to town

Outside Royal Bank of Scotland, Marks & Spencers, New Square all problem areas

I avoid cash machines in town unless I'm accompanied

It puts me off visiting the town centre to do my shopping and makes me feel uneasy to be walking around alone.

There is open begging on most days, in particular outside food outlets, on the high street and at pay and display machines. This needs controlling, people who are hungry and homeless have options, the Council provides for them, this is a choice they are making and needs addressing.

Am reluctance to use town centre for shopping as much as I used to

Puts me off coming into the area

Down on Beetwell Street they beg and when they sit outside shops in Chesterfield Town Centre asking for money.

There are people consistently begging/loitering in the immediate vicinity of where I live

Escalator up to the Pavements sometimes unusable due to this behaviour

Loitering around the town centre by groups has and is continuing to have a detrimental effect on the town centre as people, myself included, try to avoid the areas due to their anti-social antics, and these groups being left unchallenged are multiplying in numbers. Begging is unfortunate. Those unfortunate enough to have to resort to this I have not found to be a nuisance as they tend to be solitary and quiet people. This in itself I don't feel has worsened and is not usually anti-social.

There are people begging always near the old Co-op department store opposite the donut roundabout

Loitering in the area around Portland Hotel is a problem and has a detrimental effect on the market

Made me wary of walking in some areas, eg.shambles, beetwell street, westbars, corporation street

I feel this is a problem at the Royal Bank of Scotland where the redundant doorway has been gated off although it has been less of a problem since the new fencing was installed. I am aware that the Pavements shopping centre entrances and the New Beetwell Street bus stops have also been hotspots for loitering and begging.

Every time I park in Holy Cross there is someone begging by the ticket machine

Every time I go past Marks & Spencer, and the abandoned Co-op building I am asked for money. Elder Way has become a gathering place it appears. It must be very off-putting for those taxis on Elder Way

In the past 12 months I've noticed more people begging in the town centre than ever before, I've also been asked for cash in the residential area of lower Chatsworth Road

Blight on the town, visitors don't return. I stay away with our young family.

Can't go into the library or eat a macdonalds without big groups staring at you. Also if you go to the cash machine right in front of subway where all the buses go there will be a beggar in the phone box that will not leave you alone.

People outside my bank (RBS)

Begging near Marks and Spencers, old Coop building, West Bars and lower Market. Not a good advert for Chesterfield

## Q15c. Preventative work and support

More needs to be done to help the homeless

Feeling guilty for not responding but thinking this is not the best way to help.

I have had reports made to me from members of the public who are worried about people who are having to beg. I know that some are not homeless but are begging to collect money for their substance misuse habits. I would fully support money being collected centrally to distribute to homeless charities but discourage money to individuals.

Where are they going to go?

## Q15c. Not considered an issue

Not got a problem with the homeless begging, more angry at Talk Talk, credit companies etc hassling you on Vicar Lane every time I visit town (begging for my custom).

People who loiter and beg are generally very polite.

It is not a major problem and one that I only experience very rarely. The biggest problem is those from charities or companies trying to pressure me.

# Q18: Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO. (loitering and begging).

#### Q18. General comments

Health issues. Not safe for children.

Some people in town appear to be professional beggars

I believe loitering is more of the issue to me I don't see much of an issue with begging as they don't ask they just sit

Ban them from town

There should be national legislation to cover this. It is a dangerous and damaging practice that intimidates people and encourages crime, violence and anti-social behaviour.

Never had any trouble with begging in Chesterfield

## Q18. Effectiveness of enforcement

Fining people with little or no money!

They'll never pay a fee.

Tougher measures need to be taken by the police. Chesterfield is becoming a horrible place to visit.

Begging is generating an income for drug use - most are not homeless people. Higher police presence is needed.

Begging is generating an income for them to spend on alcohol and drugs. Police presence needed.

The people who are asking for money are unlikely to pay a £100 fine - what proposals when fine not paid?

Fines will probably not be found if people involved have no income.

Again, where is the money going to come from, and how is it going to be policed.

They are begging. How will they pay £100? Punishment yes financially probably not

£500

Fines need to be more than £100

Enforcement is crucial.

I thought we had existing laws which covered begging. No enforcement so once again they continue and make a lot of money for drug use.

It needs to be clear that this offence does not include buskers, although they should be positioned away from the defined places.

That people are charged and publicity about the arrests widely available

Again where does a homeless person get the money for a fine from?

If you won't house these people where do you expect them to go? How can they pay a fine if they have no money??

They are not going to pay any fine.

As before - please continue to attend to this problem when the beggars move into the areas surrounding the town centre, as they surely will.

Fixed penalty notices may prove too difficult to enforce

The £100 fixed penalty will not be paid.

Community service

Again where are the resources coming from to enforce these proposals?

How are they going to pay the £100?

Again this is likely to criminalise homeless and vulnerable people when they cannot pay their fines.

fine £1000

Again fines should be higher.

There needs to be robust action taken against this behaviour.

I feel that fines and dispersal will offer a greater a deterrent to this type of activity.

Be visible

Again, how is a 'beggar' supposed to pay the fine - from his earnings outside the designated area! Same comments regarding ability to recoup the money

Isn't this already a criminal offence so should be policed by the police. It may be that imposing a fixed penalty on a person who is already begging is unlikely to ensure any real change. Likely issues that really need addressing will be homelessness and substance abuse. Hostels? Rehab? Soup kitchen? Target drug dealers? All of these would be more use.

No point fining

# Q18. General comments in support of proposal

It is not acceptable anywhere.

How will fines be paid. Perhaps community service. I agree with PSPO proposals.

It must stop

I strongly support the dispersal orders and feel that the fixed penalty will act as a greater deterrent.

Great idea

Agree with proposals. Begging is bad in places like Sheffield and other city centres. Why not take steps to control it in Chesterfield too.

Again agree fine just no minimum or maximum.

I support the proposals as this type of activity can be off-putting and intimidating.

I firmly believe these proposals are necessary to start the turnaround and attract people and businesses back to Chesterfield town centre.

The sooner the PSPO is implemented the better for town folks.

# Q18. Specific locations

The issue is particularly a problem around the RBS cash machine on Cavendish Street while RBS have installed railing near the cash point the problem persists.

## Q18. Comments opposing the proposal

Disagree purely as these people will still be on the streets and still need to beg somewhere, I can foresee that by taking this action the problem won't be resolved but just moved onto another area of the borough. I see it as a sort of "out of sight, out of mind" resolution. Loitering where a drug offence is about to happen, enforce stop and search more stringently. Drugs are by far the biggest problem in town!!!

I don't believe fining is the answer.

# Q18. Preventative work and support

I do not agree that you can fine someone who is begging - they would not have these funds. Instead, support is needed.

Poverty is the problem

Homelessness has become a major issue which has increased begging but there is much more than needs to be done to support people dealing with such issues. I don't think making it a penalty with or should help.

Bear in mind that most people that beg will not be able to pay a fine, and it will only end up worsening their situation if this is carried over. The Council should also think of an alternative way to deal with begging other than just fining them and moving them away. They are people who need help rather than shunning away.

I do not think a fine would resolve the issue as the individuals will not be able to pay it and therefore it will not be a deterrent. Rehabilitation or support should be put in place to assist individuals who are genuinely homeless and with mental health issues to assist them in improving their lives.

Clearly more needs to be done for the homeless. I have been asked on several occasions for money but by completely different people. I see the same homeless people who never ask for money. People generously walk up to them and give them money and food. There is certainly a difference and that needs addressing.

Don't criminalise being homeless.

These homeless people need to be found homes not fined

If you prohibit loitering you have to provide somewhere for them to go. Just keeping moving them on simply moves the problem around. Also, if you have nowhere to go to when you are told to leave a place you are going to feel anti-social.

People don't generally beg out of choice but out of necessity. This proposal does not address the root causes of the problem. Government enforced austerity and government failure to address the problem of inequality in our society are the real issue. The government's attack on the welfare state is bound to lead to poverty and homelessness. This proposal does nothing but attempt to shift the problem somewhere else. People will still go somewhere to beg if they have to. They don't, in general do it out of choice, but out of necessity.

Also like to see help and support offered where appropriate

# Q19c: Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO. (urination and defecation).

## Q19c. Intimidating and unwanted behaviour

They don't bother who is around.

They know no shame.

People invading Queen's Park Sports Centre making the lives of staff and customers a misery and using public areas as a toilet.

Totally unacceptable behaviour is occurring daily in our town.

Simply offensive - in their defence, the individuals I've seen doing this have mostly been so inebriated/under the influence of drugs that they haven't known what they were doing.

People do not seem to bother where or when they urinate and who sees it. I see this more and more, it's unacceptable

Disgusting behaviour from adults

Disgusting behaviour in the streets

I find this behaviour is totally unacceptable.

I have personally had to ask offenders to stop and move from where they are and been verbally abused for doing so. Then clean up the mess!

Hygienic issues and intimidation

See it everyday, it's uncomfortable to see

Do we really need this vile behaviour in Chesterfield!

Intimidating and vulgar. No need for this to happen in society today

I have witnessed someone urinating on the Crooked Spire. I think it is so disrespectful to everyone around as it shows a lack of care for anyone else. Also, there are several public toilets available so I don't see why this is even being done in the first place.

Working in the town centre, this has caused issues for me. It is anti social and a health and safety risk

This behaviour is socially unacceptable and also unhygienic. The town smells.

Unpleasant

I have witnessed this in front of me

Witnessed both

Having to avoid certain areas of the town because of these louts.

What I think is disgust at seeing that behaviour in broad daylight

#### Q19c. Enforcement

Reported to council and CCTV about a gentleman urinating at the side of Subway on the wall. Broad daylight and children were in the vicinity. Disgusting behaviour. Police didn't want to know as there's nothing they can do about it - so CBC need to step up.

Actually saw someone urinating and CCTV people said waste of time reporting it! Also multi storey car parks a disgrace!

You already have powers to tackle urination. If you had a few cops around you could use those powers.

I'm not aware that this is a problem, however if it is then I would advocate fines being levied

Do we really need to put a specific order in for this

# Q19c. Impact on perception of the town

They don't bother if children are around.

Causes me to avoid areas. It makes the town appear dirty and uncared for - sure it detracts tourists.

It causes you to avoid certain areas. Puts tourists off, with town looking dirty and smelly.

Seeing men urinating in public is not my idea of a nice visit to the Town Centre!

It is just disgusting and not acceptable. People don't want to see this sort of behaviour. What sort

of example does it give the younger members of society!

Nobody wants to see that, least of all visitors to the town

Often find people at the back of the shop using it as a toilet. Extremely unpleasant and again not a good picture to paint as a visitor to the town centre.

Using the bus areas are particularly daunting. What on earth do the visitors to Chesterfield think when they arrive on Beetwell Street?

Some parts of town are very unpleasant because of this issue

## Q19c. Specific locations

Drink and drug users urinating on themselves whilst sat in the market square. People urinating on ramp down the side of the Council customer service centre.

I have witnessed people urinating and vomiting whilst they sit on the seats in New Square. I would now not consider this an area to sit and enjoy my lunch or coffee as I used to do.

Have seen people urinating and being sick regularly in New Square area.

Saw traveller doing this in park and QPSC, will not visit again.

I won't go through curtail areas of town due to this problem

The areas around the back of Dents building is regularly used as a toilet an area I have to pass through daily

It contributes to the feeling that this is not a shopping area one wants to visit, and it encourages moving away from town centre spaces to precincts and malls, where this is not accepted.

I no longer walk on streets where I think this is a problem.

The area around the war memorial and rear of the church are prime areas for this type of behaviour, as well as vomit

Coop doorways smelly and disgusting also near bus stops

Avoid these areas

I work near the old Co-op building which is like a magnet for street drinkers/drug addicts. The entrances constantly smell of stale urine.

There are a lot of sites (particularly the New Beetwell Street bus station) which is like an open toilet. I purposely avoid these areas.

It puts me off going into the town centre

In doorways

Avoidance of areas due to the state of them

I've seen men urinating up bus stops

Yes we have many people come round the back of my shop and do this

Avoid stairwells in multi-storey car parks and alleys between nightclubs etc.

I regularly see men urinating against the old Magistrates Court and in the surrounding area when I am walking into town.

At the war memorial they urinate against the wall

A massive problem around the Beetwell Street bus stop areas and the Tesco staff entrance. I will avoid the area completely. And causing damage to the building costing thousands of pounds.

Numerous occasions I have witnessed people urinating in the town centre especially near New Square.

On several occasions walking through Shentall Gardens seeing people urinating in the open. Not particularly pleasant to see and rather off putting if you wanted to enjoy sitting in the Gardens.

I avoid going to where they might be although this is not possible when people urinate in a doorway opposite my workplace.

Aware of such behind town centre buildings

I no longer use Beetwell St bus stops.

Again the area of the Beetwell Street bus shelters often smells of urine and is stained with vomit.

Around new square is a very scary place and I have openly saw a man pull his trousers down and poo all over the phone box and pavement and this was a weekday lunchtime

I have witnessed drunk men urinating outside the town hall, disgusting

Can't walk through bus shelters on new beetwell street

## Q19c. Not aware of issue

Not seen this to be fair

It's not something I have witnessed.

It has had no impact on me.

#### Q19c. Health and cleanliness

I witnessed a woman defecating in a bush behind customer services while a man held her dog for her. It was left there like dog dirt. Vile. This was reported to the Council. Made me feel physically sick.

People passed out on market stalls, they leave all their rubbish on the floor.

Beetwell Street! It's vile and filthy near the bus stops.

The smell on Beetwell Street has been terrible in the past, area could not be power washed as people and their belongings always present.

Smell and filth in streets

It's disgusting and unsightly. If my dog defecated and I didn't pick it up, it could mean I get a fine.

Sheffield Road is particularly disgusting. Smell of urine and defecation is daily on my walk to work.

Makes areas stink, like front of Registry Office on Beetwell Street and the Shambles.

The smell of urine can be overpowering and disgusting. People doing this spread germs.

You can smell it down by the bus station.

Disgusting and makes the town unpleasant

Smells disgusting under bus stands

Not pleasant

There is no excuse for this behaviour and the areas that smell are very public, example today being the old main entrance to the Co-op building.

The walkway between 10 & 11 Theatre Yard through to the Pavements reeks of urine. That area needs gates fitting at night

You can smell it when you walk in some areas of the town centre

The car park stairwells smell

In the multi-storey car parks the stairwells are regularly used as toilets and it causes a lot of work for staff. They have to clean up the mess and people regularly complain of the smell which is hard to remove due to the regularity of them being used as a toilet.

Beetwell Street & Saltergate multi storey car park stairwells are being used as a toilet facility which is disgusting for paying customers

Town centre smells. Once again is this not covered under the dusting law. It used to be.

It stinks of urine at side of the Portland Hotel and a few months ago the police van was sat near Portland Hotel. I walked to the escalators to see a man urinating at the side of the escalator!

I have seen evidence of this on our side streets such as in the Shambles, Yards and Multi Storey car parks. Again this is not acceptable behaviour and poses a health risk beside being very unpleasant.

I feel it makes a mess and a health hazard.

Absolutely disgusting walking past areas that stink just makes me feel sick

The stairwell at beet well Street multi storey stinks of urine and faeces. I only use the ramp because it is gross.

Beetwell Street, outside the old Co-op steps and when you walk through the passage way at the Victoria Centre, the smell nearly kills you. At one time the places were hosed down every day but I suppose with the cuts then this is something that doesn't get done.

It makes public areas stink.

I have a problem with the lifts in beetwell street car park as they smell of urine and makes it very unpleasant

Smell of urine is often quite offensive in some alleyways around town.

Human excrement has been thrown over our boundary wall

Areas of Chesterfield are disgustingly smelly and a health hazard

I regularly use public transport and this is a real problem underneath the bus shelters next to the Pavements Shopping Centre on New Beetwell Street. There are often vagrants sleeping rough and you can tell quite clearly from sight and smell that they use this area as a toilet also. It is most unpleasant. Not being able to drive myself due to a medical condition I do not have any choice but to use public transport.

Disgusting/exposure/smell

I have seen the mess left on Beetwell Street which was disgusting.

Smells bad and looks bad for the town

In some places it stinks

Yes, the stench walking past redundant business doorways and as my colleagues mention multi storey car park stairways.

There is a worry of health implications

Regularly return to shop in the morning to the smell of urine or vomit!

The smell can be awful especially in summer

Stinks round the area

Faeces outside work entrance

Makes the bus and coach station stink

I have used both multi storey car parks in Chesterfield when visiting the town centre and it is evident there is this problem in those areas, although it is apparent that car park staff do their best to keep the area as clean as possible.

Bus station and some doorways stink.

Filth in Beetwell Street

People leave their goods in carrier bags around the Sun Inn and the Town Hall gardens. Also the rubbish left in Queens Park is really bad, people throwing things in the pond.

There have been recurring problems with excrement at the New Beetwell Street bus stops and the smell is disgusting and it is a public health hazard.

In certain areas of town the smell is very off putting

I feel that it makes the place look and smell horrible and disgusting!

It absolutely stinks. it is a serious health risk to anyone in the area

Quite frankly it's disgusting and not something I or especially my young son should have to be exposed to.

Smell is disgusting in some areas. It's illegal just police it!!!

Yes it has, i don't want to be walking around chesterfield and having to see urine and other disgusting stuff on floor, makes me want to vomit.

The smell in some areas is overwhelming and the disregard of the offender for other people

Certain places smell of urine and seeing faeces in the street is disturbing. It suggests the individuals responsible have no regard for anything and it is a public health risk

# Q22. Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO. (urinating and defecating).

#### **Q22. General comments**

People doing this in public are generally taking liberties, showing off.

I hope this would not apply to young children however who are not able to make it to a public toilet in time and may have to urinate into a grate rather than wetting themselves.

This is totally unacceptable behaviour and should be stamped out.

I have witnessed this on one occasion, walked back to my car in Albion Road car park and a man was urinating in the bushes right next to my car.

# Q22. Effectiveness and practicalities of enforcement

How will they pay a fine though?

It should be a lot more than £100!!!

More police presence needed and harsher sanctions.

A higher visible police presence is needed. Homeless people are attracted to the town and lack of police visibility encourages this.

OK so long as it is enforced!!

How will this be enforced? What happens when fines not paid?

How will fines be paid. Perhaps community service. I agree with PSPO proposals.

Who will manage/police this?

Find some way to stop drunken vomiting (or make them clean it up)

Jail

More than £100 to be fined

It is pointless to make regulations if there are no police resources to enforce them.

Should be a larger fine for this activity

I agree as long as everyone is entitled to access a public toilet unless barred due to anti social behaviour, these people should then receive a penalty notice.

Make it £250

**Enforce** 

Not sure how you enforce a fine on someone who is homelessness

Name and shame them

Should be criminalised rather than just fined.

I do not think a fine would resolve the issue as the individuals will not be able to pay it and therefore it will not be a deterrent.

Again if homeless where does the money come from

They won't pay any fine.

Fine should be higher, more punitive

Agree with proposals, but surely defecating is worse? Higher fine?

Not sufficient punishment

Community service

Fine £1000

I think it is important that the proposed fines will discourage this type of behaviour.

A robust approach needs to be taken.

Close the local police station tea room. This way the police would have to patrol the city centre to get a cuppa.

Dog fouling and irresponsible pet owners should be included in this.

Again agree fine just no minimum or maximum, and add vomit due to intoxication. We have CCTV of the same.

Do the police not already have powers for this? With FPN issue

This would certainly cover the people out for evening drinking which wouldn't be a bad thing

Its already a criminal offence. Who is doing it? If revellers who are in work then there may be a deterrent and the possibility of payment. If the homeless and the beggars and the substance abusers then fine and PSPO will make little difference. Are there any public toilets open at pub chucking out time or at any time? If not there may be a straightforward remedy?

The fines should be higher

Jail

Won't pay, waste of time. The only way you will get a result is by the European way of compulsory work, to enforce the payment of debit and benefits.

No point fining

# Q22. General comments in support of proposal

Stop this disgusting practice immediately, it is not acceptable.

It would be in keeping with the other proposals.

I support the introduction of fixed penalties and feel this will help to deal with the street cleaning and public health issues. If I witnessed evidence of excrement but no evidence of this activity taking place I would report it through the FixMyStreet website (www.fixmystreet.com) and if I saw anyone excreting in the street I would get the time / location and contact the council.

I support the inclusion of urination / defecation in the new PSPO and feel the new fines will be a greater deterrent. The New Beetwell Street bus stops appear to be frequently used due to their close proximity to a number of pubs and use by rough sleepers.

## Q22. Perception of the town

They are urinating outside customer service centre and bus stops on Beetwell Street. This puts tourists off.

We must stop these people ruining our town for everyone else.

What do the tourist think about it some won't come back

## **Q22.** Alternative suggestions

How about cafes, pubs having to provide access to public for the toilets

## Q22. Health and cleanliness

Beetwell Street & Saltergate multi storey car park stairwells need cleaning - get the attendants to actually do this as they are supposed to!

Pools of vomit around the churchyard has been a problem - slippery and also horrible to step into.

#### Q22. Public toilet facilities

The fine is too small, however there must be properly signposted and manned toilets

There need to be adequate public toilets, well signposted, for use by the public to avoid this problem, or toilets available in pubs and shops which people can access.

How will you police this proposal? There are very limited public toilet facilities in the town centre which must contribute to this problem. Cutbacks again!

There are no public toilets that I am aware of in the town centre that are permanently open. This proposal again is likely to criminalise homeless and vulnerable people.

This behaviour is already covered by various laws. The council should provide public toilets that are open all the time not just during the day.

However. I only support this measure if there are adequate available public convenience that are accessible throughout the area.

I do agree but this council has reduced the number of public toilets. More public toilets are needed. The shortage is ridiculous. especially if you are in town before 8am and the public toilets are not open. Where are you supposed to go to the toilet?

Q23c: Has this type of behaviour had an impact on your enjoyment of the public areas defined by the map? If yes, please provide details of this impact and the effect it had on you. (unattended material or paraphernalia).

#### Q23c. General comments

New sleeping bags left unattended how does that work?

How can they abandon new sleeping bags? Is it because they know people will give them a new one?

By this I assume you're referring to sleeping bags etc?

I have had to inform police of left 'items' on several occasions, then had to dispose of some when the smell became unbearable.

Not anti-social behaviour

I have heard of needles being left in various areas around town, although have not seen myself.

The problem is they know that some organisation will replace it anyway

Sleeping bags etc in doorways - unattractive. But what are people supposed to do. Let's have some humanity.

## Q23c. Intimidating and unwanted behaviour

It gives the impression drug use and paraphernalia is acceptable and no one is going to challenge this. It creates a hostile environment.

This is left close to my work every week and it is starting to feel unsafe going to and from work It is worrying to be aware that this happens in the area.

Especially around the old Co-op building and near the bus stops on Stephenson Place can be intimidating

Had drug paraphernalia placed in our bins at the back of our home and in bushes to be picked up later in day. Comings and goings of people doing dealing in the local area.

## Q23c. Enforcement

Our town is starting to resemble tent city in Manchester. Dispose of all unattended belongings.

It should be removed and burnt. Do your jobs

## Q23c. Perception of the town

I am tired of seeing bedding littering our streets. We spend large amounts of money on improving the appearance of our streets and it is spoiled by a few people. What do the tourists think?

Chesterfield is not a slum. It must not be allowed to become one.

Embarrassing when tourists see this mess

Baggage and other items linked to vagrancy on the streets and in doorways gives a poor impression.

Its not caused a problem to me personally but I can understand how this problem could affect visitors to the town.

Rubbish scattered about. Not a great impression of the town.

No longer proud to live in the area I have called home for 20+ years

Bad impression to visitors to town

It's just a mess. We need Chesterfield to be pleasant for residents and attract more visitors.

Discarded belongings make the town appear uncared for. I have seen sleeping bags and rubbish discarded near to the old Magistrates Court and in the LCP car park adjacent to it.

Makes area look scruffy

Likes of stuff is annoying but doesn't really ruin my life. I imagine the businesses concerned think different

All increased in the last few years. A Town Centre that we could once be proud of . We are embarrassed to show visitors around.

Want to keep the town tidy and neat and for visitors to the town a special. clean place to attend

Whilst in traffic queue by Saltergate multi storey car park last week there appeared to be sleeping bags left by the telephone box. Not a good impression for anyone either residents or not, and for someone needing to use the telephone box am sure they would walk away which could create a problem for them.

It is unsightly and spoils the enjoyment of the town

The area is a tip. Individuals congregate, deposit rubbish and sleep behind the Victoria Centre.

This is having a damaging effect on the local economy as it discourages from people visiting.

Affects the general ambience and attractiveness of the town and must deter visitor returns and business investment

Beetwell Street is, periodically, littered with sleeping bags etc. As a gateway to Chesterfield it gives a poor impression

Unsightly

Makes the area look menacing

Discarded filthy bedding strewn across the area, regular occurrence West Bars into town, grass areas in front of the Town Hall.

# Q23c. Specific locations in the town

Unsightly areas having to be avoided.

Sleeping bags kept in my car park

Rough sleepers always leaving belongings, rubbish etc around customer services and nearby area.

I often see rubbish left, glass bottles smashed and drug paraphernalia left around the market stalls in New Square.

There are always sleeping bags and belongings left by the bus stops in Beetwell Street. I avoid using these areas.

Personal belongings left all along Beetwell Street, Shentall Gardens, many shop doorways as there are a lot of shops in the area.

Not only in town centre but around my home.

The area I know that had these type of problems was at Queens Park Sports Centre

Bus shelters on Beetwell Street are a no go zone - even in daytime.

Makes me not want to come to town

You regularly find used needles in the area

There are sleeping bags dumped down the side of the Winding Wheel

Certain areas in the town are beginning to look like ghettos

Look in the grit bins at the side of the Portland and you will find more

Again Beetwell St has had a massive amount of problems with layabouts being moved or the sleeping bags just strewn about.

Disgusting. .will not go near these areas. especially with children.

Needles/cans/bottles are often seen near the church

The rough sleepers are storing their bedding in planters, grit bins and alcoves.

Beetwell Street under the bus canopy is a disgrace with left bedding, clothes and bodies.

Old bedding, clothes sleeping bags etc left, especially in front of the Revenues Hall, and the walkway between the Portland Hotel and Martins.

When we have to step over it or look and smell it at the bus and coach station you don't want to use this service.

I feel there is a problem with rough sleeping rubbish around the New Beetwell Street bus stops. I have reported this type of behaviour to the council on more than one occasion in the last year or so.

Last time I walked past the Revenues Hall there was a lot of sleeping bags

By the Beetwell Street bus arrivals/departures

The bus station is an unpleasant and intimidating place to be, especially at night

This is bad around the Market Hall, back of Marks and Spencers and old Coop building - evidence of drug use and sad to see people sleeping rough

## Q23c. Preventative work and support

Where else are they meant to leave their only wordly belongings

I'm aware of sleeping bags stashed in various public places. There does seem to be an increase in the amount of litter left on the streets in the areas where people congregate or sleep. What is more concerning in the increase in the number of people sleeping rough in the town, if the homeless issue is dealt with then the unattended materials will reduce There should be some resources made available for people who are genuinely homeless and need help.

Where else are they supposed to keep it? They have no home!

# Q23c. Littering and cleanliness

Rubbish collects in the area.

Should be classed as litter.

Bundles left in doorway by homeless persons. "A" boards please do something.

Yes they leave all their rubbish behind.

Left in shops, in my workplace and on the streets. Children can pick things up or hurt themselves and it looks untidy.

Having to walk over people's things. Benches occupied by stuff.

Hypodermic needles, drug taking paraphernalia, cans and bottles.

Rubbish etc are left on the market stalls in New Square.

They leave all their rubbish behind when they leave, broken bottles etc.

Danger to children/animals. Looks untidy - does not promote Chesterfield as a safe/attractive town.

Litter is terrible.

The amount of litter and broken bottles around the old court house is disgusting.

Have seen discarded drug paraphernalia on Chatsworth Road, we regularly walk into town as a family.

Unsafe for young children and the elderly

Yes I've seen drug paraphernalia on the floor in town.

Unsightly

Needles near the town Hasland rubbish everywhere else

I want to shop in visibly safe and clean areas and Chesterfield town centre only partially fits these descriptions now.

Looks a mess and is a security risk!

Seeing disused and dirty bedding used by individuals in places like the bus shelters on Beetwell Street is a bad impression on our town. The smell it causes and the sight of it is very off putting and distressing for some members of the public.

It's littering the town now. Stop agencies giving them bedding. They don't protect it or respect it and dump it anywhere. Cleaners don't move it for fear of being accused of theft so its left scattered everywhere

I have seen some areas looking really grotty - it drags down the whole area.

People discarding drinking cups, bottles, wrappers and bags make the place look a mess, cause an unnecessary hazard to pedestrians, and cost council tax payers money to have it cleaned up by the council.

Seeing unpleasant belongings in nice places detracts from the amenity as well as being a safety hazard

Litter and other items are often left behind by those who have been drinking, using drugs, or sleeping rough.

It makes the place look untidy. There have been issues with bedding & litter left by rough sleepers and bags left outside charity shops where anyone could take them.

Health hazard

It's an eyesore plus a health and safety issue

Rubbish left isn't pleasant to look at.

There are often sleeping bags, bags of clothes, cardboard and other paraphernalia left under the

bus shelters on New Beetwell Street. This is most unsightly.

Needles

Children unable to play in public parks and open areas

Cardboard, litter and sleeping bags in doorways left by these so called homeless (who I might add, I don't believe the majority are really homeless) are a disgusting sight for residents and visitors.

The materials left around are unsightly and there is a worry that needles may be kept in belongings, causing a hazard for children and staff who have to clear the area, e.g. at Beetwell St and behind the Council's Customer Service Centre

Junk is everywhere and security fears because of it.

The travellers left so much waste on Loundsley Green park you wouldn't believe. They know what they are doing and know the law inside out.

Paraphernalia and materials for drugs discarded in the town centre, dangerous and dirty. I see this on a daily basis from my office above the Beetwell street bus stops.

Unpleasant finding used needles after work when leaving at 10pm

The amount of rubbish left is getting worse all over town

Bus station in particular but filthy used bedding appearing all over the place. Looks unappealing and stinks. Usually accompanied by other rubbish.

I have seen uncapped used needles on the floor in the market area New Square

People leaving their goods in carrier bags around the Sun Inn and the gardens at the Town Hall. Also the rubbish left in the Queens Park, items thrown in the pond. See the park people cleaning up everyone's mess every morning

Old bedding/sleeping bags dumped in the bushes, the disgusting state that was made of the old West Bars Court House, Cardboard 'mats' left for rubbish, doorways and other nooks used as toilets. All unpleasant.

Area covered in cigarette butts

Its often a mess!

People have to be aware for the glass and bottle shards that are often littered around.

I think it makes the place look untidy and have previously reported rough sleeping rubbish via the FixMyStreet website.

Piles of unsightly "bedding "strewn around the town in the gardens or shop doorways

# Q26: Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO (unattended material or paraphernalia).

#### Q26. Enforcement

More police in the area. Special constables would add to the numbers available for this work.

Should be made to clear it up - will never pay fine.

Again should be higher fine.

As before - fines don't work. What is required is a higher police presence, stop and search for drugs and confiscating drink etc. Something to deter this behaviour. Take control back of the town centre.

Police need to be present and take action

How do you prove who owns which items? If no one claims ownership can they be removed, and if so by whom?

Police and Council are slow to react.

This should be monitored and local community members should be able to report matters (as does Westminster Council).

Will these people care and how are they going to find the money. Usually the litter is there in a morning when I'm walking to work.

See previous about £

£500

Again this mainly relates to homeless people and as stated before fixed penalties are not going to be paid

Destroy it

Present laws are not enforced so what hope is there for new restrictions?

Fine for drug paraphernalia and the person found with it should be forced to attend a drug awareness course or risk a larger fine

How are you going to fine abandoned property? Allow for disposal instead

Remove and destroy

Sufficient waste bins need to be provided, and emptied regularly.

Publicity should show materials being removed and the area made good again

I do not think a fine would resolve the issue as the individuals will not be able to pay it and therefore it will not be a deterrent.

Not sure how this could be fined unless caught in the act!

Homeless people don't have money to pay fines

They won't pay a fine so keep taking their stuff because it is unsightly.

If it is a clear case of littering / fly tipping, yes please prohibit and penalise. However if its a case of someone just forgetting a bag etc why should they be penalised? If genuine mistake / oversight no action should be taken.

Fines for homeless will never work. Get a grip

Community service. To clean up the town.

Again agree fine just no minimum or maximum.

Needs to be thousands not hundreds for a fine

How would this be policed?

Fine £1000

I think it is important that the proposals tackle the issues with discarded rubbish and blankets.

A robust approach is required.

I feel that action needs to be taken and that the fines will offer a greater deterrent.

A fine - will it be paid

If the material is unattended how do you issue an FPN?

Anything to prevent the use of drugs is both welcome and socially responsible. Discarded

belongings and bedding are exactly that - discarded, and should be cleaned up

No point fining

# Q26. General comments in support of the proposal

Not before time.

I agree with the proposals

Strongly support the introduction of fixed penalties and feel it will help to reduce the amount of litter / discarded items left in the street. The New Beetwell Street bus stops and the former Co-op building at Knifesmithgate/Elder Way seem to be particular hotspots.

# Q26. Preventative work and other support

We have a homeless problem. While the council are doing nothing or little about it, why don't we provide places for our homeless citizens to store their sleeping bags etc during the daytime. They can't carry them around with them all the time.

So you are proposing to pick on the homeless? Shame?

Put these people in a hostel or other institution. Do not let them take over our town.

Homelessness will increase from November due to the introduction of Universal Credit. You are talking about disposing of people's beds and belongings, it inhumane and could cost lives. Stop! Again this may criminalise homeless and vulnerable people.

People who are sleeping rough need 'stuff' - blankets, clothes, something waterproof to sit on, food etc. How can they carry all things with them at all times? Maybe a facility for storage would be a kinder way of approaching this problem.

Why are people getting so worked up about people leaving their belongings in a certain place. If they are homeless, and nothing in this proposal addresses th issue of homelessness, then they have to leave their stuff somewhere.

Move the needy to a sleepover charity hostel

Removal of the items would probably have more impact for the town but I'm worried that the genuine homeless people have no other option but to leave their things at times . Much more thought needs to go into providing them with a certain area where they can go that's supervised and has some facilities similar to camps that they provide for travelling families . Fining will not achieve anything

Presumably this relates to sleeping bags and belongings for the homeless. Fines and PSPO will not deal with this issue - hostels, soup kitchen, rehab might.

Also like to see help and support offered where appropriate

# Q27c: Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO (intoxicating substances).

#### Q27c. General comments

Where do they get the money from?

Why do these individuals not consider other people and then have to be told.

We don't need to keep saying just walk around Chesterfield stop having stupid meetings get from your meeting rooms just walk around Chesterfield

You know the problems, you've outlined them all in this questionnaire. You know something needs to be done.

# Q27c. Intimidating and unwanted behaviour

One does not know how volatile offenders can be when they have taken drugs.

Shouting and bad language.

In public at shops, in the centre and in my workplace. Intoxicated customers and homeless people become hard to understand and aggressive. Not aware of their surroundings. Curse, swear and shout when children are present.

Feel intimidated and uncomfortable.

Feel intimidated as do not know how people will react whilst under the influence of substances - have to walk a different route.

The town looks run down - there is drug dealing in the open. Police don't respond to reports of this. People in 'zombie' state. It is threatening and intimidating.

Feel unsafe with people being drunk and on drugs in the market area.

It is frightening seeing people taking drugs. I saw two men taking drugs as I was going into work (1:30pm) at Future Walk.

I feel intimidated having to walk past groups of people who are clearly drunk or under the influence of drugs. Recently I have seen people who appear to be comatose because of drugs.

Regularly see small groups of drinkers who appear, sadly, to have little else to do, occasional arguments, dogs they don't clean up after, contribute to an uncomfortable atmosphere.

Offensive behaviour especially in the late afternoon and in the vicinity of the church.

I find it intimidating and disturbing.

Abusive behaviour

Tired of seeing people who are drunk

Makes lone females extremely uncomfortable and feeling vulnerable

It's very intimidating to walk past groups of people openly taking drugs

Seeing people swaying around or laying on the floor makes you feel for your own safety

Every lunchtime without fail I see street drinkers stumbling around and being abusive

Feeling unsafe in the town centre

Drunks can be intimidating

intimidation

Have witnessed many drug transactions and subsequent behavioural problems once substances are used. These can be scary, you worry they will threaten you so you pretend not to see.

Often see people under the influence, it is very intimidating.

I feel threatened by these people

Makes you feel unsafe

Drunken people - men and women

Again an intimidating and scary experience when meeting people who are on drugs

Definitely a problem, people express they don't feel safe, particularly elderly and females (lone females even more so).

As previously stated. The situation is appalling!

Intimidating and threatening (non-direct)

Feeling unsafe at certain times.

Yes because it makes them rowdy

General loitering in the town centre drinking alcohol is intimidating

Blatant substance abuse in public is completely intolerable and in my opinion should lead to arrest and prosecution. My young son has had to witness people under the influence of substances in the town centre and was very frightened.

It's not uncommon to see people using or under the influence of drugs and alcohol in the area.

Drinking and drug taking nowadays is rife. We don't want to see it on our streets.

An absolute nightmare all over

To see drugs so readily available is concerning

Unpleasant, in many cases illegal and I do not want this when I am going about my daily business

Seeing people dealing, intoxicated and unconscious is worrying and it does not feel safe to be innocently going about your business when there are large numbers of unpredictable people high on dangerous substances.

This is a major problem, It is intimidating

Causes aggression. Makes me uncomfortable

Erratic and aggressive behaviour can be very frightening to me, also vomiting common

The drug problem is huge in the town. The local B&B are a haven for these people. Lots new to the area. One lot go, another move in. Not nice living amongst this as a law abiding citizen.

# **Q27c.** Enforcement

Why not ban 'legal highs'. They are readily available and cheap. Find and punish the sellers of such substances. Legal highs are the biggest single problem.

Seen them actually dealing drugs and when contacted the police they were more involved with the report of Grimsby vs chesterfield violence

I feel that all intoxicating substances should be confiscated and that offenders should be referred for support / treatment / management.

# Q27c. Perception of the town

Chesterfield is becoming the dosshouse for the area. Everytime I go to town I see them flaked out drunk.

Not nice to see when there are young children/ elderly present

It has been awful to see people in the centre not knowing what planet they're on not nice for children to see either

Can't enjoy a walk through my town any more. Wouldn't bring any visitors to town. Market is dead. Shops are empty. Nothing to come to town for anymore.

The town centre is becoming a very unpleasant place in certain areas and at certain times of the day.

Plenty of zombies in Chesterfield town centre - when friends and family visit they often say it is like dawn of the dead.

It puts people off visiting and this behaviour has brought the town down to a very low level in my opinion.

I'm fed up of people under the influence of drugs and drunk people coming into my store thinking they can say and do as they please. It's a disgrace. Chesterfield used to be a lovely town and now it's just a dosshouse

I often see people that are intoxicated around the public areas. This makes the town centre less attractive to visitors and for myself makes walking around unpleasant.

Puts off prospective customers.

The lower town centre market is becoming a congregation area for drug users and alcoholics. With frequent fights arguments abusive language and antisocial behaviour it is becoming a place to avoid. Customers are avoiding the area and even staff are concerned for their safety when entering or leaving the area. These groups are escalating and starting to attract others addicts into the area from other towns and cities

This behaviour has increased and has a definite impact on me avoiding the town centre and I have encouraged my mother to stop visiting the town centre. Why should we have to tolerate such behaviour? It is not nice for families bringing children into town to experience this.

The area is a tip. Individuals congregate, deposit rubbish and sleep behind the Victoria Centre.

This is having a damaging effect on the local economy as it discourages from people visiting.

Stay away when with our young grandchildren

I avoid shopping in town as much as possible because of seeing people under the influence.

I feel I cannot enjoy all public spaces in the Town centre due to drunkenness.

# **Q27c. Specific locations**

Avoidance of areas.

Just makes me so angry and I don't want to bring my grandchildren into Chesterfield anymore.

People drunk or high on drugs on Beetwell Street, and now New Square - avoid area if possible.

Wary of areas affected

Beetwell Street/town centre a no go zone due to people drinking and taking drugs - making businesses move out of the area.

Avoid certain areas

I seen people passed out on the floor near the Co-op

I don't go near the Crooked Spire of it's my young family. I stay away from the bottom of Foljambe Road for the same reason

There are obviously intoxicated people and this makes me reluctant to share this public space with them.

Many people smoke around the entrances and exits of The Pavements shopping area. I don't like being forced to breathe their cigarette smoke.

See previous answers! Even in broad daylight the back of the Crooked Spire church is being used

Most days I encounter drunken, loutish behaviour in the New Square area of town. I often see scuffles in New Square together with clients prowling outside Boots for their prescriptions.

avoid areas

It puts me off going into the town centre for seeing the groups of people laying around in door ways not knowing how unpredictable their behaviour is going to be.

Reluctance to take my kids anywhere near areas I know this is openly happening

I have seen a drug user inject in the stairwells at Beetwell Street multi storey car park. I won't park in there now. Mind you the beggar on the "donut" is a nuisance. I will only come into town now if absolutely necessary and try other towns first.

You cannot walk past the old court house or that area without feeling uneasy

Avoid areas associated with this

Library steps used to be a problem

Definitely growing problem which limits why I'd use the town centre

Drinking and drug taking in the area around the portland hotel and the park means avoiding these areas

See drug use on a daily basis at the Beetwell bus stops at all times of day and in front of general public. I avoid these areas completely now. I see it all out the window in the office.

Regularly see drugs being used so don't want to bring my children to town

Drinking, swearing and shouting in New Square

Drunken behaviour at most times particularly around the bus station but can be almost anywhere in the town.

Avoid walking along West Bars and Beetwell Street

I have personally witnessed intoxicated vagrants fighting with knives in New Square during July 2017. This is one of the reasons that we no-longer visit there

Groups of people drinking out of cans seem to be everywhere on non-market days they seem to sit on the stalls drinking etc

I have felt unsafe in some areas and avoid them as I don't want to be around people using intoxicating substances.

Outside the library people can be seen dealing and taking drugs, this effects how members of the public view the library and impacts the atmosphere of the library when people come in who are clearly under the influence

Not pleasant seeing drugs being used in New Square

Drunks/drug users in New Square

Scary outside back of McDonalds

New beetwell street - persons having sex, spaced out, or performing lewd acts in public at the bus stands.

We had a big drug problem in the library at one time. People would come in and be completely off their faces, throw up etc.

Experience in library and outside

# Q27c. Alternative suggestions / amendments

Having to walk through fumes from vapes or cigarettes is bad for people's health and infringes our human rights and choice to lead healthier lives.

If it includes cigarettes.

# Q27c. Effects of drug taking

Always people clearly intoxicated. Ambulances/paramedics/first aiders always having to deal with these people. They aren't ill - they choose to do it and take resources away from people genuinely in need of help.

Have seen dealing of drugs and people taking drugs on the empty market stalls in New Square and then they often pass out or can't stand up for a while.

Often seen people taking drugs and buying them.

Drug users are around the town openly dealing.

Smoking of marijuana is an issue.

This drug taking on our streets is totally unacceptable. It must stop.

Too many taking illegal substances in full view of the public.

Again this is done close to my workplace and we can smell drugs almost every day

It's getting dangerously more frequent and the offenders do it freely knowing they won't suffer the consequences, they are passing out daily in New Square

I watched a man that had taken something lay on the floor with his trousers down and he was so intoxicated that he couldn't help himself

You can see people most days around the town who you can tell are under the influence, I have seen people hiding and taking, I presume, drugs

This is the major problem in town. They are like zombies after taking the stuff.

A drug problem under the bus shelters

Drugs is by far the biggest and shockingly most open problem Chesterfield has in all fairness, I strongly feel if this was tackled head on there wouldn't be much need for this consultation. As noted earlier I have just started working in the town centre after years working in Sheffield, you do see drug problems in Sheffield but I was horrified on my first lunch break back here to see the amount of people "out of it"!! My perception hasn't changed since, I have never seen such open drug taking in any other town or city.

Open drug dealing and taking in the town centre, no police patrols to stop it

Often walk past groups under the influence of drugs

I frequently see people who appear to be under the influence of some substance. Sometimes people have collapsed and I find witnessing this very upsetting.

Open drug taking - SPICE - on Beetwell Street and in area around Crooked Spire means trying to avoid these areas

People using drugs sat around on benches in the town centre under the influence of drugs. Also at the bus station on Beetwell Street.

Once again the group outside regularly take intoxicating substances and end up in a paralytic state that is bad on public perception and a waste of public resources.

Same as before with bunches of them meeting down Park Road under the influence of drugs and

one this week injecting himself in our car park, he injected himself in the foot then hobbled away my staff said

It isn't acceptable for drug users to be laid all over town and for them to be staggering about with needles sticking out of them. Town needs cleaning up, it is a disgrace how it is at the moment.

Definite drug taking and selling around the Saltergate multi storey car park

You get strong smell of illegal substances being smoked, particularly near the The Sun public house and in Queens Park

There has been a marked increase in the number of people using and dealing drugs in the town centre. Their behaviour following the use of drugs is also a concern.

Have seen people collapsed on the street from substance abuse.

The issue with legal highs seems to have diminished and has been replaced with open drug taking in the town centre, I have seen people injecting on market stalls and in phone boxes. This is both illegal and drags the town down, young children and the elderly do not need to see this.

Yes due to its effects on behaviour. Intoxicated people have a strong negative effect and are offputting to visitors. A couple of years ago there was a major drug dealing problem at the Crooked Spire churchyard and it stopped people visiting the church. I felt this was a real shame. Also, the banning of 'legal highs' has just driven the supply underground. Part of this may be the sale of stockpiled substances although these will eventually run out.

We saw a woman so intoxicated she didn't have a clue what she was doing or where she was. Not nice to see and not safe for her. Saw a man injecting himself in a shop doorway

The smell of cannabis in certain areas is noticeable, however it is not the same people as causing the problems with drink in the town centre. Queens Park near the pavilion is a popular area.

Very sad to see young people completely "out of it" around the town centre.

Beetwell Street is were I see it the most and they do it in front of anyone stood at the bus stop, old, young, disabled and they just don't care.

People who have consumed drink and drugs are often entering my place of work.

Too many to mention! It gets worse by the day, especially in the spring/summer months.

I have on several occasions seen people very obviously under the influence of intoxicating substances in the town centre, passed out on unused market stalls and around the town hall

I have witnessed drug related behaviour and even people selling and injecting drugs, of all the problems with town I consider this to be the worst. There are probably numerous reasons why this has increased in the past few years, either way there needs to be a strong deterrent, I'm not sure that a fixed penalty will address this behaviour.

I have seen people acting like zombies after what looked like a drug being smoked

I've seen people injecting near McDonalds and smoking crack. Can't be good that.

NSP usage has increased and emergency services are being called more often.

Too many flaked out around the town not knowing where they are and in no state to look after themselves

On weekday afternoons lots of people under the influence of drugs roaming round town shouting and being intimating. Police or OCSOs nowhere to be seen.

This is the worst thing for me. Everywhere you go you can smell people smoking drugs in town and in the Queens Park. A lot of young people now who don't seem to care. People riding around on mountain bikes dealing, people under the influence of drugs on benches and on the market square.

Feeling unsafe when you see drug related activity around where you live and when you are approached by someone who is clearly under the influence of drugs both in the day and at night. Having to be careful to avoid areas where there is used and discarded drug paraphernalia for fear of getting pricked by a needle.

Seeing evidence of drug taking is really sad. Behaviour can totally flip when someone takes something.

Black Mamba is being sold to the homeless for next to nothing and more and more people think this is acceptable to take this drug and start falling over on the road or even passing out and throwing up on themselves. This is one of the worse cases I've seen in years just like the alcohol

in the town centre. This should be a priority to get sorted even if the person is homeless or not. Something definitely needs to be done about this

Spice

I see this a lot

# Q27c. Unaware of problem

This has had no impact on me, I visit the town centre regularly and have never had any problems.

## Q27c. Litter

Needles left in my car park

I regularly see needles and other drug user items in town in corners.

My son and his friends found drugs whilst playing out on our street. It's not safe for children to play out!

I have asthma and smoke makes my breathing very difficult

I have had to pay the Council twice to remove used hypodermic needles from the car park to a shop I was working at West Bars. These needles were potentially very dangerous. Also, I find it distressing to see people in the town centre (Low Pavements and New Square) who are so intoxicated that they don't know where they are and can hardly stand up.

Cans, thrown into the gardens or shoved into the bushes

Glass bottles, tins etc all left in the area

Syringes left around the property

# Q30: Please provide any additional comments you wish to make about the proposal to prohibit this behaviour through the PSPO (intoxicating substances).

#### Q30. Enforcement

The fee of £100 is unlikely to be workable. I agree with the proposal to prohibit this behaviour with fines, but have no suggestion to make about enforcements.

The town centre requires active policing, stopping/searching/confiscating and dealing with drug dealing/use. At the moment it seems they look the other way and this has allowed this behaviour to increase.

Police need to take action. Seen police walking around but turning a blind eye to it!!

After first fee should be tougher. Officers should have more power if police not present.

Enforcement the key to any new proposals - if new regulations not followed through they are not worth the paper they are written on.

Where are the police when this is happening?

So if you are standing outside The Market pub drinking it's ok?

Again £100 is no deterrent

This penalty is nowhere near strong enough

£500

More than £100 fine

The severest penalty should be used

More police and security patrols

I do not believe any new restrictions will be enforced.

Fee for such should be greater as not enough incentive to not reoffend

Anyone drunk during a certain time should be fined and forced to attend a drink awareness course

I only agree in principal as this will only move the problem on to another area in the borough unless the problem is tackled head on. Surely there is enough evidence on the street to take a totally different approach to this, one that probably should be worked closely with the police. The people I am referring to should also be treated totally differently to the genuine homeless people as noted earlier in the consultation.

Make it £1000 and always prosecute with an aim of incarceration

Removal of drugs as well

Enforcing a fine will be difficult. Can they be banned and if breach the ban arrested and have to undertake community service

Enforcement.

I doubt people will pay the fines - they don't know what day of the week it is never mind have the ability to pay the fine.

Making sure that people are charged with the offences

There needs to be a significant increase in police presence in the town centre - this would prevent many from using it as an area to use and deal drugs.

I do not think a fine would resolve the issue as the individuals will not be able to pay it and therefore it will not be a deterrent. Rehabilitation or support should be put in place to assist individuals who are genuinely homeless and with mental health issues to assist them in improving their lives.

No one should have to tolerate this. I haven't personally noticed it but again a fixed penalty? They won't pay as they won't have the money.

I feel the granting of additional powers and fixed penalties will help to stop a repeat of this kind of activity. The confiscation and destruction of illegal drugs is regularly shown on "Police Interceptors" and can have a serious impact on communities. Although I support these additional powers, I really feel that the council, police and residents need to work together to take out the dealers and stop addicts getting hold of these drugs. It is also important that suspects are referred

for compulsory rehabilitation.

The homeless people do not have money for fines

They won't pay any fine.

This causes so many problems and hope the ban is strongly enforced.

Fine should be higher, more punitive

80% of people out on a Friday/Saturday night will likely be intoxicated. You need to draw up guidelines of what is acceptable behaviour taking into account the time, location and establishment. Clearly being drunk and disorderly is already an offence, and so should drinking in broad daylight in certain areas. A blanket policy could be unworkable or perceived as unfair.

Can't fine people with no money. Pointless

Community work

How will the fines be paid?

Fine £1000

Yes, you should be able to take the drugs off them, as you can alcohol

A higher fine is needed.

No-nonsense approach is needed to send out a message that this behaviour will not be tolerated.

I support that the new PSPO will offer a greater deterrent with fines and powers of confiscation / seizure. I feel that many places in particular have a problem with drugs such as 'spice' and injection. I also feel that drug related paraphernalia (such as homemade pipes, needles etc) should be an arrestable offence (as in New Zealand and Australia). It is also important that all drug users intervened by police / security should be referred to drug treatment / management schemes.

Provide bins and empty them frequently

Shops and public spaces should be asked to monitor smoking etc outside the entrances of their premises to ensure people are not having to inhale others fumes.

There are already laws in place. Enforce them. Most of this activity takes place on New Beetwell street right near the police station. The police do very little with the existing laws, so why introduce new powers when there are sufficient powers already?

Thought it was illegal? just police it!!!

If they can afford drugs they can afford the fines in my opinion but there needs to be an option b if there is no possibility of them paying the fine. Signposting to drug schemes would be useful but are there any now especially for those on the streets

Similar comment as before - fining someone addicted to Spice due to their life experiences does not seem constructive. Is the aim to drive such people from the town centre to another area of town so they are less visible? Again, what is the end game for people affected by such substances as far as the authority is concerned? Treat them or move them on.

Wish the fine was higher

The penalty for this should definitely be much higher. Or made to do community service Jail them

Anything to prevent drug use is welcome and socially responsible.

# Q30. General comments in support of the proposal

Looking forward to it having a positive impact.

Again agree fine just no minimum or maximum.

Chesterfield is becoming a no go zone at night and during the day

Drug taking on Chesterfield's streets must not be allowed.

Especially legal highs - I've seen numerous people under the influence of drugs

I strongly support the proposed fines/confiscation of drugs and drug paraphernalia. I'm aware there have been issues with drugs, needles etc. in some parts of the town centre such as the Crooked Spire churchyard and the Garden of Fragrance/Shentall Gardens areas. This can be off-

putting to visitors and can make them no-go zones.

Prohibiting this behaviour would help to make Chesterfield a cleaner, safer environment for everyone.

Things have got better after crackdowns on legal highs but more must be done.

# Q30. Perception of the town

What must visitors think when they come to our once beautiful town centre and see what I see every single day?

# Q30. Amendments or alternative suggestions

Only if it includes all smoking

Already laws covering this

Let's get more services to get people off the stuff they resort to when living on the streets. Most don't want to be addicted. Let's use empty housing more quickly.

Also like to see help and support offered where appropriate

#### Q31. Other comments

Allowing homeless to use washing facilities in Queen's Park Sports Centre - not a good idea, if you want to promote membership of fee paying public.

Yes, make this town a better place to be to visit, shop and work.

Thank you for taking action.

No I think you've covered most of them.

I feel that the new PSPO covers all the nuisance / antisocial behaviour affecting the town centre. It is important that all affected persons (such as drunks and addicts) are referred for substance management and treatment.

All antisocial behaviours should be banned. Drug taking, alcohol, begging, vagrants, bedding, and unattended dogs

I think the proposals cover all the main town centre issues such as drinking, drug taking, loitering / begging and rough sleeping. I strongly support the PSPO/dispersal orders.

Yes speak to the general public face to face and see what they say.

None - I would hope that causes as well as effects are dealt with.

Quite simply, the UK is too slack on drop outs rights. Get a grip of the situation on military lines, proper prisons not holiday camps.

You've covered everything. You know it needs addressing. Police presence merely moves them on temporarily.

General comment - need some joined up thinking. Positive action from other agencies to ensure no repetition.

Whilst drawing clear boundaries with the PSPO I would also like to see a co-ordinated approach bringing together council services and charities to offer help and support where needed to vulnerable individuals

These drug dealers feed of each other, they are helped in many ways, hand outs, food, clothes etc, they have no need to change their behaviour. They need to be split up so as not to congregate and cause trouble and for fines etc to make it harder for them to be here causing a nuisance. We need patrols, never see a policeman except when a crisis happens. Fire in court house etc and the misuse of ambulances and hospital services for self inflicted harm is scandalous.

## Q31. Enforcement

Remove the market stalls in New Square and have more of a police presence. Come and speak to people at the bus stops and people who work in New Square.

I am tired of my town becoming a hub for drug and alcohol users. The police need to do more. I am very concerned. I do not feel safe in my own town.

With the latest technical available, the use of cameras (CCTV) and talks from the Council and Police will be very useful.

It is absolutely vital to rid our town of these people who commit this anti-social behaviour, otherwise the town will enter a never ending decline. The penalties need to be more severe than £100 fines. Zero tolerance. If needed, send to prison.

More visible presence of council staff or police to enforce these as soon people will no longer want to visit the town

See PCSOs more in town and Beetwell Street sorting people out

Just that all the overall problems some of these people don't care if they get find and will keep doing it... I think people need to be handled stricter essentially this is just a patch for now.

Chesterfield is not the place it was. I understand due to government cuts this is not easy, however partnership working with the police and support agencies must deal with the current problems of drug, alcohol abuse, begging, litter and homelessness. Partnership working is the only way to solve our current issues. More police/PCSOs on the beat in these areas would be a start.

The police need to take more action about this behaviour and sort it out, the problem started with the heated bus shelters on Beetwell Street as they are the perfect place for homeless people to congregate. The level of aggressive behaviour, threats and shoplifting in stores is through the roof yet no-one in Chesterfield sees it as a problem

How many more do you need illustrating. But will you be strong enough to act!

The behaviours I have seen appear to be covered by this proposal. My concerns are that if the proposal goes ahead, how long will it be before it can be implemented as presumably additional resources need to be found to enforce the rules. Cutbacks in various areas and a delay in taking positive action has contributed to the problems and I, along with many other Chesterfield residents am disappointed with the way in which our town centre has been allowed to deteriorate. We hear of all the new projects planned but it will be pointless to bring these to fruition unless the behavioural issues are greatly reduced, therefore some positive timely action is required.

I think all the anti-social behaviour is covered. However it needs to be policed. I have rang the police a few times to be told that no one is available which I understand however they could review the CCTV footage and deal with the issue at a later date?

The complete lack of police patrolling the town centre.

I think your penalty fees are way too low, and will be ineffective. To deter and make an impact they should be around the £1000 mark. If the current legislation does not allow this, then you should find a way through it, perhaps by introducing new by-laws.

Don't tell me the cops have not got enough resources. They always seem to have enough resources to give out speeding tickets and major crimes. How about hiring some wardens to patrol the area or even ask for volunteers. If you empower the local community people rise to the challenge.

The only thing that concerns me personally are the fines you are proposing yo enforce most of the people who will get fined won't be able to pay or won't pay so the punishment is a waste of time a criminal record is much better for the offenders. Most of these people are young or homeless with no income . fines won't work

Tougher punishments

# Q31. Perception of the town

Anti-social behaviour should also include drug paraphernalia as I witnessed on numerous occasions gangs of people congregating under the bus shelter on New Beetwell Street & start doing drugs in front of people waiting for their buses! Chesterfield is supposed to be a tourist town but as soon as tourists/local people get on or off the buses they are faced with alcoholics, drug users who cause a nuisance with their anti-social and often violent behaviour and frighten everyone and proceed to urinate in the shelters! A major clean up operation needs to be done to finally move the behavious off our streets that cause a nuisance and destroy our beautiful peaceful town!!!!

Chesterfield seems to have become a magnet for rough sleepers and other dependent on alcohol and drugs. There is barely a day goes by without either seeing something inappropriate or hearing about it and the town is suffering as a result.

The town centre is becoming an unpleasant place to work and visit, so no wonder families are staying away.

Town has changed in the 9 years I have lived here from a pleasant market town to a ghost town with occasional scumbags roaming around causing mayhem.

# **Q31. Specific locations**

Queen's Park Sports Centre - putting gates/some means of stopping people invading the centre, ruining it for staff and customers. Management in Leisure need to back staff with issues within Queen's Park Sports Centre instead of backing down to whoever shouts loudest (customers).

My concern is forcing the people this is clearly aimed at up Chatsworth Road and other such roads into residential areas

The use of the bus station by the homeless still seems to be a problem with comments and abuse to passers by (I witnessed this only last week) and I would never want to catch a bus there any more. Sometimes in the winter I need to catch a bus but would NOT want to use this area.

As stated whilst a much needed service for drug and alcohol related problems are being provided, having this service in the town centre encourages a regular meeting place where alcohol and antisocial behaviour regularly occurs.

# Q31. Additional problem behaviours

More patrols of illegally parked vehicles which is still a problem.

The drunken behaviour outside the pub on Low Pavement is a disgrace

Drunk and disorderly behaviour including substance abuse to be covered during working hours.

Drunkenness in the town on weekend evenings - town centre is a no go area for anyone which is a shame. Also difficult to drive through as people are staggering into the road.

I feel that a zero tolerance attitude should be adopted. It's about time that drunken party goes that are being violent should be arrested and charged rather than being told to go home or they will be arrested. Some of the incidents that happen during the night within the drinking circuit that go unpunished by police are shocking, if some of this behaviour was to happen during the daytime the perpetrator would be looking at the CPS prosecuting, I do not see the difference just because people are drunk.

Swearing - Especially amongst themselves - Regularly seen/heard it when children and vulnerable people are nearby. Thoroughly unpleasant.

Use of foul language

Rubbish left by market traders, make them tidy up, especially when it's windy

Although there are many litter bins around the town centre, some irresponsible people still throw litter onto the ground. I am not sure if at the moment there are any sanctions for this, but there should be if not. I know resources at the Council are limited, but I've seen where some councils have introduced on the spot fines. Perhaps this is something CBC could introduce?

Town becomes a no go area at certain times because of the anti social behaviour, drug taking and the drinking of Special Brew types cans of beer. The banning of selling these drinks at certain times might be a good idea. A volunteer system to man what CCTV there is in town to try and gather evidence for little to no cost could be useful. Liasing with police to target patrols. Drug sales and use at the skate park behind B&Q needs eyes too.

Groups gathering and loitering. Shouting and swearing. Sitting on the market stalls on non-market days. Dogs off the lead. Obvious drug dealing throughout the day. Assualts using weapons. All of these behaviours occur daily and they all need to be restricted. We all know who these people are yet nothing is done about it. Information sharing with the council and police and other agencies will identify those that have tenancies etc so they should be targetted at their own homes and arrested for their activities in the town. A hard line approach is needed.

Shouting and use of foul language. Fighting and aggression. These behaviours make people feel unsafe and ensure that those who can choose to shop in private (e.g. malls) space do so, leading to the deterioration of the town centre. I am appalled to think of what tourists think of Chesterfield - I would not want to visit parts of the town centre twice as an out of town shopper or tourist.

Use of mobile phones when crossing the road as this may cause road accidents especially in the busy town centre. Swearing louder than normal talking level as where the passing public could hear should grant the offender a warning

Drug dealers need eradicating. Beggars and people sleeping rough need removing

Acts of drunken violence curtailed. I have witnessed this first hand and I don't want my young ones to see this at anytime of the day, and if you are promoting the town to visitors this needs to cease along with wonton littering i.e. throwing rubbish innthe bushes near John dents and The Portland, i.e. cans of beer empty packets etc.

Travellers!!! They are responsible for a greater number of the offences listed in this survey than the individuals being targeted, yet go unpunished for their actions. They need to be permanently banned from the town and moved on immediately without having to waste time and money on pointless court orders!!!

Driving of any vehicles in and-social behaviour including around Tesco and neighbouring roads

The loitering of groups on New Square market, drinking and taking drugs, fighting and arguing is the most recent issue I am witnessing. Are the Police blind to this, action needs taking otherwise it becomes acceptable in their eyes and this is blighting a great town and market.

Cars and vans parked on pavements making it impossible for people with prams and wheelchairs to walk pass without walking in the road. It seems now to be the norm for people on bicycles to think they have the right to ride on pavements even though the Council is providing more cycle lanes. I am not talking just about children here.

I think you have covered everything that matters to people going about their day to day business and the quicker it gets sorted the better for people visiting Chesterfield. If the alcohol and drug centres were not in the centre of Chesterfield then they wouldn't be here, it just encourages them to hang about waiting for their next fix or drink so perhaps these kind of places should go to Planning and be discussed openly with the public.

Control of dogs. Many troublemakers have dogs roaming loose. It's not the poor animals fault, but causes problems. I have a dog but he is always on the lead. Make the shops which sell alcohol more responsible for their actions. I have often seen people literally reeling out of there, obviously drunk or high or both, yet they have clearly bought more alcohol. Also would you consider extending area to cover path between gas towers and allotments towards Monkey Park and include the allotments and Monkey Park too? I fear you will push these people into these areas, they are very close to where large groups gather in front of Lidl, bottom of Foljambe Road. That path is quite isolated, the allotment sheds could be broken into for rough sleeping and the park could be a gathering place. Although these people are a nuisance we also need to do something to encourage better behaviour and help them sort themselves out as well as punishing offenders, but I'm very glad the council are finally taking action.

Audible repeated swearing in public. - We all swear but it is offensive when others can hear it, especially children. Aggressive shouting for prolonged periods in public. - It is acceptable to shout to someone but constant shouting in an aggressive manner should be covered. Racers meeting in places such as the donut car park (also Tesco) at night - should be dispersed.

As mentioned previously, buskers using portable amplifiers are becoming increasingly common. They play in the market square area and can be heard several hundred yards away. Other councils ban such amplification and so should we. I have no objection to buskers - just the amplification. It is noise pollution.

Annoying people that walk with umbrellas and don't appreciate the extra width

Smoking of illegal substances in the market square in front of the police. People who stop you in the street to sell, try to sign you up or covert you. This is as big a nuisance as begging.

As stated previously, drinks and drugs support services need to be moved away from town centre, people come straight out and loiter/deal, dealers know where to find those who are trying to get away from the issue. Both sides need to be tackled. Also prohibit opening times of places like the Portland, why serve alcohol from 7am? It leads to disturbing and drunken behaviour in the town centre. And people seen wielding axes recently too? Security need tightening at all drinking establishments, maybe we wouldn't have so many pubs and clubs having to make money from selling drink (the main reason people go to town anymore) if normal traders could afford business rates and were able to open regular businesses

The handing out of free food increases money available for alcohol and drug spending and encourages groups to congregate prior to expected charitable meals. I would not include the food bank in this criticism though, on occasion, I have seen items of food discarded that were not suitable for immediate consumption. The referral process should limit this abuse. It has been noticed that individuals on bicycles are travelling between groups and appear to be dealing substances. Should they be on the market concourse or Beetwell Street as these are pedestrian areas?

Public sexual acts witnessed on several occasions in the vicinity of New square and West Bars.

Groups of people gathering in areas of the town and generally being anti-social. The powers (police/council) should disperse these groups. Offer them help to get of any substances they are on and make them do community work.

Leaving dogs tied up outside shops for long periods while the owner goes shopping. It should also be made an offence for shops to leave A boards on the pavements causing obstructions to shoppers especially those with health or age disadvantages. Seeing all of them along the market area puts people off.

#### Parking

I would like to see a ban on the use of strong perfumes in this area. At times the market place smells very strongly of perfume. People stopping dead in their tracks in the market place as caused me to bump into people causing myself and them injury. Footpaths are for walking on not standing gossiping.

As chairwoman of Friends of Queen's Park I am aware of the continuing problems of anti-social behaviour in Queen's Park. Also the tennis courts in the annexe have continual problems relating to the courts and the adjacent bowling green. I would ask that the area is extended to include this part of Queen's Annexe.

Restrict use of cycles in pedestrian area/market. Drug dealers are using bikes to courier drugs to 'customers'. Banning use would make it easier to catch dealers in town centre, or give a reason to stop people as it is dangerous to pedestrians.

Any gathering in groups should be banned. It is frightening for older people. Much more effort should also be put into banning drug dealing, usage and possession in the whole of Chesterfield. It is not enough to introduce legislation. Sufficient force should be available to find and prosecute the wrongdoers.

## Ban smoking in public

Loitering, sitting or lying around cash machines Loitering, sitting or lying in and around doorways Loitering, sitting or lying by parking machines Interfering with parking machines. Preventing chuggers approaching people to sign up for charities, credit cards, Virgin and sky etc., unless authorised by the authorities

People invading DCC schools boundaries to play noisy games after school and in holidays Skateboarding in public areas - it is dangerous to pedestrians.

Smoking in bus stops

# Q31. Amendments and alternative suggestions

Yes, help, not punish (it could be you)

I cannot see the point of fining individuals as I don't think they will pay them unless it is taken directly from benefits. I think that if they continue that that benefits should be limited and they are enrolled into a scheme for substance abusers. Each person should be looked at on an individual assessment as I have spoken to a few people that are affected by addiction with varying reasons why they are in this position. Some want help and unfortunately some are happy to carry on in this way and the threat of a fine will not deter their actions. There are many funding bids that can be applied for from various different sources that could help the people that want it. It would be a good idea to apply for these as the Chesterfield area now unfortunately has the criteria. I am sure you are aware of the Government and Private Funding and this can be put towards rehabilitation. As a bid writer myself I know these will be easy for you to obtain.

I feel that the main issues have been addressed, such as street drinking, public excretion, littering, intoxicating drug use, loitering/begging and noise nuisance. I am well aware that antisocial behaviour issues such as these can have a major impact on quality of life and I feel that the selfish behaviour of a small minority can be detrimental and off-putting to a much higher number of people. Once again, I would like to suggest that increased security/CCTV coverage and regular police/security patrols are enforced and that people need to contact the council/police should they witness any of these issues. Similar initiatives in Lincoln for example have proved successful at reducing crime and anti-social behaviour. Although Chesterfield has a low crime rate according to police maps, I feel there are too many incidents of low level minor crime/antisocial behaviour. This makes up around half of all crime in the town centre. It is also important that all parties such as the council, police, licenced premises owners (both pubs and shops) and private security firms such as Pavements Security all need to work together to address the town centre issues. I feel it

is important that drunks, drug addicts and other offenders are referred for addiction treatment.

Many of the people involved seem to have accommodation elsewhere but choose to beg as a living. Drugs and alcohol seem to be the main problem but some are undoubtedly suffering from mental health issues and need to be helped if possible. This "lifestyle" needs to be made as difficult as possible and misguided people helping by giving money to these people should at least be informed (a) that any cash they give is likely to end up on alcohol or drugs and (b) that a donation to a registered homeless charity is probably a better idea if they wish to make a difference.

Problems I have noticed in the town centre in recent years are more to do with austerity and increased poverty and homelessness in the area. I have seen no evidence to suggest that these PSPOs are likely to actually inhibit or prevent the behaviours discussed in this consultation, and so these plans are likely to cause more harm than good. I would like to see PSPOs abandoned by Chesterfield Borough council, as they seem to be being used as a way to criminalise almost any activity the council disapproves of. I sincerely hope that the council in this instance will abandon these particular plans and look at more evidence-based solutions instead.

No. The whole approach is misguided. If you want to change people's behaviours you have to reinforce desirable behaviours rather than try to punish people for undesirable behaviours. Study the research. Even an A Level psychology student will be able to tell you about positive reinforcement being a strong motivator and negative reinforcement (punishing undesirable behaviour) a weak one. If you want to encourage desirable behaviour you need to deal with the antecedents that trigger behaviour. In this case it is homelessness, poverty and inequality. If you don't deal with the root causes of the undesirable behaviours all you will succeed in doing is to shift the problem somewhere else. Basically it is nimbyism.

A PSPO is a poor substitute for a home, or help with addiction. How do you proposed to collect these fixed penalties from people with no means? A better strategy would be an LA campaign nationally to address homelessness, poverty and addiction.

It is also my belief that by providing food banks the town is encouraging more homeless drunks/drug takers to Chesterfield

#### Q31. Drug taking

Dealing of drugs in open - clearly visible but nothing being done about it.

Drug taking openly on market place! Police presence seems to be ignored.

Drug use and all the other areas contained in this survey

If you catch people using/smoking drugs they should be taken off them, same as alcohol. When you see a man on a mountain bike with a small purse over their shoulder they're probably dealing. I walked to work this week at 7am and there was a man smoking drugs in the middle of town. It is getting worse week by week. Its such a shame to see only 2 market stalls on the small market square being used and then the rest taken up by people under the influence of drugs

# Q31. Dog fouling and control of dogs

Dogs off leads, barking or not being treated well by owner.

Dropping litter, spitting, dog mess.

Dog fouling is a major problem all around Chesterfield. Signs on lamp posts suggesting penalties are not enforced and therefore ignored.

Several of the individuals have dogs whom they do not clean up after, lots of dog mess plus intimidating for young children (and adults actually).

I think dog fouling is still quite a significant problem. If there were clearer instructions on how to report a dog fouler to obtain a satisfactory outcome for the whistle blower.

Dogs should be kept on a lead at all times in the town centre. They should not be allowed to be tied up outside the Customer Service Centre or outside shops unattended.

Animals can be a problem. There is a very large German Shepherd type dog loose all the time - this can be intimidating.

Having dogs that are not under control or on a lead as a danger to people and other well behaved dogs on a lead

Dogs or should I say owners who allow them to be off a lead.

Control of dogs including cleaning up on dog mess.

Dogs should be kept on leads and under control. I have seen groups of people with dogs sat on the lawned area near the old Magistrates Court who have been encouraging their dogs to fight each other and who have been taunting their dogs with branches ripped of the trees. Also they don't clean up after their dogs.

The walking of what appear to be aggressive and dangerous dogs.

Dog fouling. People who are feeding birds in the market square

Dogs not on leads in the town centre. Some individuals doing the aforementioned anti social behaviour have dogs running loose, of pit bull terrier appearance, which can be intimidating and could pose a risk to the police and council officials who may have to enforce these measures.

Only this morning I saw 3 rough sleepers, all with dogs, NOT on leads. All dogs should be on a lead in a town.

Dogs pooing everywhere. Probably not relevant here, but a problem.

# Q31. Charity collections, busking and sales people

Remove all the sales people, I would like to walk around the town centre without being pestered by the sales people

A less aggressive approach/ fewer visits by salespeople (e.g., selling Sky/internet/charity stuff) in Vicar Lane. I appreciate they have a job to do but I feel intimidated by their aggressive ways of approaching shoppers. This is probably not within the remit of what you are investigating here but I feel it's certainly worth consideration, as I assume these people have to seek your permission to ply their trade in public thoroughfares such as Vicar Lane.

Please tackle the chuggers and Big Issue sellers - it's beyond a joke some days as you pass several and have to take their snide or sarcastic comments when you decline their attentions!

As previously mentioned, the street salesmen in the town centre are an ever increasing nuisance.

The removal of temporary kiosks of sellers of mobile phone services, credit cards and broadband. It is an absolute chore to walk through town trying to avoid these people sticking leaflets under your nose or stopping you by walking in front of you to intercept your path to sell their wares. This applies to charities people too. Stop them all, walking through town is no longer a pleasure. There's no wonder why people don't want to go into town to be subjected to this. It never used to be a problem, let's get back to how it used to be before even more town centre businesses close

I think that there should be some kind of rule that says that charity and other street workers cannot harass you. I know they will reach out to people but some can turn nasty and this should be included.

Either stop or severely limit (some kind of licencing?) people trying to hand out leaflets in the town centre and particularly around the market area. Particularly if you're in a rush, having to zig-zag around them to avoid them can be very irritating.

Charities and companies should be better regulated because their pressuring behaviour on Vicar Lane, and in the Pavements can be very off-putting to visitors.

Pushy sales people for example the talk talk crew

## Q31. Large groups

No congregating in large groups. No congregating around shops or areas and businesses that customers need to get to. Especially the Revenues Hall as people congregate on the front steps, side doors and back entrance and it is very intimidating.

To not allow congregation of large groups.

Perhaps a ban on the number of people able to congregate together. For example, there have recently been a group of around six rough sleepers in a group in the bus shelters on Beetwell Street. They can be quite intimidating when in a group although I'm sure they are probably uninterested in causing any upset to others, but I do find it uncomfortable to walk past them when I am with my three young children (aged 4 years to 3 months).

Large groups of teenagers pestering people and intimidating older people. Their parents should be fined if their children can't behave. Dogs off leads through the town centre, we've been snarled at a few times.

Masses of teenagers swearing shouting blocking entrances to public buildings and shops as they put people off using the area especially near macdonalds

The prohibiting of large groups of people gathering in one spot. saw a gang of intoxicated people on medieval market day

Groups of people charging around the market and throwing and smashing stalls

I think large groups forming exacerbates anti-social and threatening behaviour. Could there be a cap on group size in a non-legitimate gathering?

large groups / gangs